

the time and place you saw it. They will send a notice to the registered owner. They don't ask for your identification.

Environmental Protection Agency (Federal).....(415) 744-1500
75 Hawthorne Street Fax: (415) 744-1070
San Francisco 94105 **www.epa.gov**

Sets and regulates standards for air and water quality and the environmental standards. This site includes basic information about this agency's work, news and events, press releases, offices, rules and regulations, publications, and text of initiatives. The site's 'kids area' contains fun stuff such as the EPA's Explorer's Club. The student and teacher sections offer a wealth of environmental education ideas and material, including lists of environmental scholarship programs and curriculum resources.

Fish and Wildlife Service..... **www.fws.gov**

The agency dedicated to preserving America's fish and wildlife resources is described at this web site. Features a list of links to the agency's activities, which are categorized nationwide and by region; the agency's classification criteria; and two newsgroups that discuss the agency's activities. The site's "What's New" section offers information on current species-related problems.

Hazardous Material Spills/Illegal Dumping

The following list of public agencies will help you in dealing with and disposing of toxic waste that has accumulated in or around your home. If you suspect that hazardous wastes are being dumped in the street, storm drains, or your neighborhood, contact the following offices at once.

Board of Public Works (City).....(800) 988-6942
Household Hazardous Waste Program
419 South Spring Street, Room 800, Los Angeles 90013

Provides for information on household hazardous waste round-up scheduling, and general disposal information.

City Attorney's Office (City)(213) 485-6286
Environmental Protection Section
200 North Main Street, City Hall East
Room 1600, Los Angeles 90012

Prosecutes environmental crimes.

Environmental Crimes (LAPD) (City).....(213) 237-2793
Hazardous Materials Unit
150 North Los Angeles Street, Room 331, Los Angeles 90014

Investigates environmental crimes, illegal transportation of hazardous materials and illegal mismanagement of hazardous materials or toxic waste.

Fire Department (City)(213) 485-8080

12021 Wilshire Blvd., Suite 557, Los Angeles 90025
East African Wildlife Society(619) 225-1233
 3272 Rosecrans Street, San Diego 92110
Eco-Home Network.....(323) 662-5207
 4344 Russell Ave., Los Angeles 90027
Ecology Center of Southern California(310) 559-9160
 P.O. Box 351419, Los Angeles 90035
Environmental Defense Fund(310) 441-5604
 10951 West Pico Blvd., Third Floor (310) 658-8008
 Los Angeles 90064
Environment, Health and Safety Office.....(310) 825-5689
 10920 Wilshire Blvd., Suite 1850, Los Angeles 90024
Greenpeace.....(800) 326-0959
 1436 U Street NW, Washington, DC 20009
Natural Resources Defense Council (NRDC)(323) 934-6900
 6310 San Vicente Blvd., Suite 250, Los Angeles 90048
Santa Monica Mountains Conservancy(310) 589-3200
 5750 Ramirez Canyon Road Fax: (310) 589-3207
 Malibu 90265
Sierra Club.....(213) 387-4287
 3435 Wilshire Blvd., Suite 320, Los Angeles 90010
Tree People(818) 753-4600
 12601 Mulholland Drive, Beverly Hills 90210

FINANCIAL ASSISTANCE

Government Agencies

Project Angel (City)(800) DIAL-DWP

Funded by the Department of Water and Power, this program provides assistance to DWP residential customers, particularly those not eligible for welfare benefits or other such aid.

Department of Public Social Services (County)....(562) 908-8400

12860 Crossroads Parkway South (213) 974-1234

City of Industry 91746-3411

The DPSS provides financial assistance to low-income, elderly, blind, and disabled persons through the welfare, Medi-Cal, and food stamp programs. Mon-Fri 7 a.m.-3 p.m.

211 East Alondra Blvd.(310) 603-8401

Compton 90220

Social Security Administration (Federal).....(800) 772-1213

www.ssa.gov

Provides public assistance to the aged, blind, and disabled. Call to get a Social Security number, have a lost card replaced, apply for benefits, or request a record of your earnings.

Supplemental Security Income (Federal).....(800) 772-1213

Available to low-income people who are 65+, blind, or disabled. If you are receiving Social Security, you may eligible for SSI. Will refer you to the closest SSI number according to your zip code.

Private Non-Profit Organizations

Aid for AIDS.....(323) 656-1107
8235 Santa Monica Blvd., Suite 200 Fax: (323) 650-4323
West Hollywood 90046

Direct financial assistance to persons disabled by HIV and under severe financial hardship. Bus passes and pharmaceuticals are offered. Mon-Fri 10 a.m.-2 p.m., 1:30 p.m.-4 p.m. Must be HIV positive. Wait is less than two weeks by appointment. Bilingual staff. Free financial assistance and case management.

Catholic Charities of Los Angeles(213) 251-3433
1530 James M. Wood Blvd. Fax: (213) 380-4603
Los Angeles 90015-0095

Promotes self-sufficiency while providing counseling, advocacy, shelter, employment, and educational services to the homeless.

Consumer Credit Counseling Services.....(800) 750-2227
500 Citadel Drive, Suite 300 Fax: (323) 890-9590
Commerce 90040

Provides an alternative to filing bankruptcy and offers debt counseling and advice to the consumer who is having financial difficulty. Counseling is designed to offer a clear picture of what is being spent and what should be spent; how to stay financially on track or how to get financially back on track. Counselors have a four-year degree related to financial and consumer fields or a minimum of five years work experience in a consumer financial field. Counseling available at 16 county offices or by phone, and has one of the following results: budget outline for the client who needs direction, financial counseling, or debt management program. Mon-Thurs 7 a.m.-7 p.m., Fri-Sat 8 a.m.-5 p.m.

Debtors Anonymous 24-hours: (310) 855-8752
11500 Olympic Blvd. Administration: (310) 822-7250
Suite 400, Los Angeles 90064-1528

Offers 12-step meetings and literature for compulsive spenders/debtors. Weds 6:30 p.m.-9:30 p.m., Sat 10 a.m.- 1p.m.

Hope Again(323) 661-4004
 5121 Sunset Blvd., Los Angeles 90027 Fax: (323) 661-4005
 Non-profit multipurpose social service agency providing comprehensive case management, employment counseling, emergency food, shelter referral, recovery groups, support groups and referral services for low-income, disabled and destitute families. Mon-Fri 9 a.m.-4 p.m. Free.

Info Line(800) 339-6993
 Info Line is a county-contracted information and referral service providing referrals for food, shelter, utilities, etc.

Southern California Ecumenical Council(626) 578-6371

Travelers Aid Society(310) 646-2270
 400 World Way, Los Angeles 90045
 566 South San Pedro Street Los Angeles 90013..(323) 468-2500
 Crisis intervention for stranded travelers, homeless, runaways, and persons new to the area. Services include counseling, case planning, referrals to local resources, and assistance with returning home. Intake is Mon-Fri 9 a.m.- 4 p.m. Walk-in. Free.

United Way(213) 630-2100
 523 West 6th Street, Los Angeles 90014-1217

FIRE DEPARTMENT

The Fire Department has a 911 Emergency information booklet, which details how and when to use 911 for emergency first-aid information, describes paramedical services, and provides helpful safety information. Contact your local fire station for a free copy. In addition to responding to emergencies, the Fire Department has an active and important program of fire prevention and earthquake preparedness. It includes inspection of buildings and enforcement of laws relating to fire prevention.

Code Requirements

The Los Angeles Municipal Code requires that brush be trimmed (on your own property) for a distance of 200 feet around all structures and 10 feet from all sides of roads and driveways.

Fire Insurance: see the “**Insurance**” section.

Fire Prevention Bureau.....(310) 548-7531

Brush Clearance Unit(818) 756-8022

GRAFFITI REMOVAL/ COMMUNITY CLEAN-UP

Board of Public Works (City)..... Hotline: (800) 611-CITY
 Operation Clean Sweep
 433 South Spring Street, Room 600, Los Angeles 90013

The City provides funding to several community organizations that remove graffiti free of charge. They use people who have been sentenced to do community service by the courts. They will also help you organize neighborhood clean-up projects, and will provide materials, some equipment, and labor for graffiti removal. Call the hotline number to report graffiti.

Police Assisted Community Enhancement (PACE)(City)

Reports graffiti, abandoned autos, trash and debris in public rights-of-way, dilapidated houses and buildings, and overgrown vegetation, to the appropriate city agency. Contact your local police station for more details (see pages 83-84).

Clean and Green.....(213) 749-3601

Funded by the City, this program employs junior high school students to assist neighborhoods throughout the City with graffiti removal, tree planting, alley clean-up, public property clean-up, and other community beautification projects.

HEALTH SERVICES

Within this section, you will find useful information about numerous health services offered. You will find government health care agencies, non-profit health care agencies, AIDS agencies, hearing agencies, vision agencies, children’s health agencies and private non-profit health organizations. Many of the services found in each of the sections may overlap, so it is recommended you read through more than one section when trying to address a specific health care need.

Government Agencies

Department of Health Services (DHS) (County)...(800) 427-8700
5555 South Ferguson Drive (323) 250-8055
City of Commerce 90022

Operates health facilities providing a wide range of health services. The services include emergency and other medical care for those who are unable to afford other care or who are enrolled in Medi-Cal or Medicare programs. Also offers screening and treatment of contagious diseases. Mon-Fri 6 a.m.- 6 p.m.

California Children’s Services (County).....(800) 288-4584
5555 Ferguson Drive, Suite 210, City of Commerce 90022-5152

Assures that children under 21 with chronic illnesses or disabilities receives specialized medical care and rehabilitation when their families have been determined residentially and financially eligible. Mon-Fri 8 a.m.-5 p.m.

Public Social Services (County).....(213) 240-8203
241 North Figueroa Street, Los Angeles 90012

Immunizations, TB testing, sexually-transmitted diseases clinic, chest x-rays, communicable diseases clinic. Mon-Fri 8 a.m.-4 p.m. Bilingual staff. Accepts Medi-Cal, Medicare and sliding fee scale.

California Board of Medical Licensing (State) . (800) 633-2322
Central Complaint Unit (916) 263-2389
1426 Howe Ave. (916) 263-2424
Sacramento 95825 Physician license: (916) 263-2382

Licenses and regulates physicians and surgeons. Central complaint unit accepts complains against physicians and surgeons, physician assistants, psychologists and psychiatric assistants, podiatrists, registered dispensing opticians, medical assistants, and midwives. Complaints must be in writing; obtain request forms through 800 number. Mon-Fri 8 a.m.-5 p.m.

Children’s Health Access

Programs (Medi-Cal) (State)..... (888) 747-1222

Provides free and low-cost medical care for children and pregnant women. Eligibility determined by age of children, and family income.

Healthy Families (State) (800) 880-5305

Provides low-cost health insurance for children who do not qualify for Medi-Cal. Eligibility determined by age of child and family income. Qualified immigrants and children of undocumented immigrants may also apply.

U.S. Department of Health and

Human Services (Federal) www.os.dhhs.gov

Americans receiving Medicare and Medicaid will appreciate this site. This agency is also responsible for 250 other programs, including ensuring food and drug safety through the Food and Drug Administration (FDA) and preventing infectious diseases through the Centers for Disease Control and Prevention (CDC). Information at this site includes mission statements, Health and Human Services publications and press releases, and hyperlinks to other government health and medicine resources.

Non-Profit Community Health Centers

Aside from County health centers, there are numerous non-profit community health centers operated by private agencies.

Harbor Free Clinic (310) 547-0202
599 West 9th Street, San Pedro 90731

Offers birth control, primary health care services, ambulatory general medical, sexually transmitted diseases clinic, physical examinations. Blankets and warm clothing distributed as available.

HUB outreach and theatre education geared to warn Spanish speaking youth. Call for appointment. Mon-Thurs 8 a.m.-8 p.m.

Torrance Health Center(310) 222-6572
2300 West Carson Street, Torrance 90501

Provides preventive medical services, immunization, diagnosis and treatment for tuberculosis and sexually transmitted diseases, urgent care. Mon-Fri 8 a.m.-5 p.m. Bilingual staff. Accepts Medi-Cal, Medicare, Community Health Plan (CHP), Ability-to-Pay.

AIDS Programs and Organizations

AIDS Services Hotline: (800) 367-AIDS

AIDS Project/Los Angeles (APLA)(323) 993-1600
1313 North Vine Street TDD: (888) 225-2437
Los Angeles 90028

Provides a full range of services: case management, counseling, dental clinic, food, housing, insurance, public benefits information, transportation, home health program, legal services, clinical trials and experimental treatment program.

Being Alive(310) 289-2551
621 North San Vicente Blvd., West Hollywood 90069

Provides support groups, referrals, education.

CDC National AIDS Hotline(800) 342-2437
Spanish: (800) 344-7432

24-hour hotline offering AIDS information, nationwide referrals and free literature.

Hollywood-Sunset Free Clinic(323) 660-2400
3324 Sunset Blvd., Los Angeles 90026

Offers birth control, HIV testing, primary health care services, ambulatory general medical, sexually transmitted diseases clinic, childcare, physical examinations. Blankets and warm clothing distributed as available. HUB outreach and theater education geared to warn Spanish speaking youth. Call for appointment.

Pets are Wonderful Support (PAWS).....(323) 876-PAWS
7315 Santa Monica Blvd., West Hollywood 90046

Provides support to persons living with HIV/AIDS so that they may care for their pets properly. Services include transportation, food delivery, veterinarian and grooming services, etc.

Project Angel Food(323) 845-1800
7574 Sunset Blvd., Los Angeles 90046

Delivers free hot meals to homebound people with AIDS (men, women, and children), nutritional supplements included. Mon-Fri 9 a.m.-5:30 p.m. Free.

Shanti Foundation(323) 962-8197
1616 North La Brea Ave., Hollywood 90028

Provides counseling and support for those who are suffering from life-threatening diseases, and their significant others.

Women's AIDS Project (323) 650-1508
8240 Santa Monica Blvd., West Hollywood 90046

Provides peer support, education, counseling, and AIDS-testing.

Cancer Services

American Brain Tumor Association (847) 827-9910
2720 River Rd., Suite 146 (800) 886-2282
Des Plaines, IL 60018 **www.abta.org**

Provides publications that address brain tumors, treatment and coping with the disease, and nationwide listings of support groups and physicians. Connections (a pen pal program), the newsletter *Message Line*, a national biennial brain tumor symposium and regional Town Hall meetings, plus free social service consultants. Free to patients and their families. Mon-Fri 8 a.m.-5 p.m. Central Time.

American Cancer Society (213) 386-7660
3255 Wilshire Blvd., Suite 701 Hotline: (800) 227-2345
Los Angeles 90010-1110

Provides a full range of comprehensive medical and psychological services for cancer patients, their family and friends.

Angel Flight West (888) 426-2643
3237 Donald Douglas Loop South (310) 390-2958
Santa Monica 90405

Provides free air travel via private aircraft for patients needing to travel for medical treatment or other compelling need. May also transport blood and donor organs. Patients must be ambulatory, medically stable, and be financially distressed or unable to use regular transportation. Mon-Fri 8:30 a.m.-4:30 p.m. Free.

Jonsson Comprehensive Cancer Center (800) 422-6237
10940 Wilshire Blvd., Suite 1710 (800) 4-CANCER
Los Angeles 90095

A free service that provides accurate, personalized, confidential answers to cancer-related questions from the public, patients and their families, and health professionals. Trained information specialists have the facts on causes, prevention, detection, diagnosis, treatment (both standard and clinical trials) and associated patient issues (psychosocial, pain, and rehabilitation). Free publications available on request.

Jonsson Cancer Center at UCLA (310) 825-3181
Division of Cancer Control Fax: (310) 206-3566
650 Charles Young Drive South, Room A2-125CHS
Box 956900, Los Angeles 90095-6900

Admission to UCLA's cancer hospital as well as information and referral. Medicare and Medi-Cal are accepted.

USC/Norris Comprehensive Cancer

Center and Hospital.....(323) 226-2370

1441 Eastlake Ave., Los Angeles 90033 Fax: (323) 224-6417

USC's cancer hospital and research facility.

National Cancer Institute(800) 422-6237

9000 Rockville Pike (562) 496-5583

Building 31, Room 10A16 **www.nci.nih.gov**

Bethesda, MD 20892

Provides a full range of cancer information.

Starlight Children's Foundation.....(800) 950-9474

1900 Avenue of the Stars, Suite 739, Los Angeles 90067

Works with terminally ill or severely chronically ill children ages 4-18 and their families. Services provided includes granting wishes, providing Mobile Fun Centers for bedridden children, Starlight Rooms (pediatric playrooms within the hospital), special events, volunteer opportunities, and referrals. Families are included in activities as often as possible. Mon-Fri 8 a.m.-5 p.m.

Dental Services

Dental Society.....(213) 380-7669

3660 Wilshire Blvd., Suite 1152, Los Angeles 90010

Professional society providing referrals to dentists. Accepts complaints against member dentists. Mon-Fri 8:30 a.m.-4:30 p.m., Fri 8:30 a.m.-4 p.m. Free.

Los Angeles Free Clinic.....(323) 653-8622

8405 Beverly Blvd., Los Angeles 90048 Fax: (323) 658-6773

Provides fillings, extractions, child hygiene, senior hygiene (50+), referrals, pediatric dentistry for children 5+. By appointment only. Appointment by phone only Tues. 1 p.m. until filled. For pediatric dentistry appointments, call (213) 653-1990 ext. 524, Mon-Fri 9 a.m.-5 p.m. Bilingual staff. No walk-in or emergency services. Free. Donations appreciated.

Oral and Maxillofacial Surgery(310) 222-3493

Harbor-UCLA Medical Center

1000 West Carson Street, Torrance 90509

Oral and facial surgery, dental extractions, facial trauma (including fractures of the jaws,) reconstructive surgery, including bone grafts to the jaws, facial bones and skull. Mon-Tues, Thurs-Fri 1 p.m.-5 p.m. (Closed Wed, Sat-Sun). 24-hour emergency room. Translators are available. Sliding fee scale.

San Pedro PTA Dental Clinic(310) 547-3830

704 West 8th Street, San Pedro 90731

UCLA Dental Clinic.....(310) 206-4239

Low-cost clinic. Call for an appointment.

USC Dental Clinic.....(213) 740-2800

925 West 34th Street, Los Angeles 90089-0641

Located on USC Campus (Jefferson and McClintock). Fees 30-50% less than most dental offices. Medi-Cal accepted. Walk-in Mon, Wed-Fri 8:15 a.m.-10 a.m., 12:30 p.m.-2 p.m.

Eating Disorders

Help Anorexia and Bulimia.....(310) 312-3824

10516 Santa Monica Blvd., Suite 2

Fax: (818) 766-5363

Los Angeles 90025

Self-help support groups in addition to counseling, medical and nutritional referrals. Provide lectures and training. Information sent by mail. Mon-Fri 8 a.m.-7 p.m. Free services.

National Association of Anorexia Nervosa and

Associated Disorders.....(847) 831-3438

P.O. Box 7, Highland Park, IL 60035

Fax: (847) 433-4632

Overeaters Anonymous/LA Intergroup.....(310) 280-0936

Family Planning, Prenatal Care, and Teen Pregnancy

California Major Risk Medical Insurance Board. (800) 433-2611

Access for Infants/Mothers (AIM)

P.O. Box 15248, Los Angeles 90015

Maternity, delivery and infant care services for low-income women. A state funded prenatal program providing low-cost health insurance to uninsured pregnant women who are not receiving health care for the newborn baby for the first three years of life. The expectant mother must be no more than 30 weeks along in her pregnancy. The policy pays 100% of the medical costs during the pregnancy, plus the postpartum care of 60 days and the medical cost for the infant during the first two years. Insurance renewal after infant's second year is \$100 or \$50 with proof of immunization. Mon-Fri 8:30 a.m.-4:30 p.m. Bilingual staff.

Birth Control Information for the State.....(800) 942-1054

Referrals to family planning and birth control services throughout California. Female center testing. Testing and counseling for HIV. Low-cost Spanish speaking referral available.

Los Angeles County Health Services/

Prenatal Health Programs.....(800) 422-2968

550 South Vermont Ave., Suite 412

(800) 4-BABYNU

Los Angeles 90020

Pregnant, postpartum and women of childbearing age can call for referrals to prenatal care, parenting information, family planning and other services. Case management is provided by public health nurses for women who are at-risk for poor pregnancy outcome. Mon-Fri 7 a.m.-5:30 p.m. Free.

Planned Parenthood.....(800) 230-7526
1920 Marengo Street (323) 223-4462
Los Angeles 90033 TDD: (323) 221-2532

Callers will be automatically connected with the Planned Parenthood office in their area. Offers reproductive health services, WIC program and educational services. Birth control, STI, GYN, Colposcopy, prenatal care, cancer screening, male services, mid-life services, pregnancy testing, etc. Accepts Medi-Cal and CalOptima. Sliding fees. Mon-Fri 9 a.m.-5 p.m., Sat and evenings by appointment only.

Pregnancy Counseling/Hotline.....(818) 895-2500
24-hour hotline, counseling, free pregnancy testing, medical, financial, legal and housing referrals. Free.

Hearing

County/USC Medical Center.....(323) 226-5073
Outpatient Department
1175 North Cummings Street, Room 2-P-70, Los Angeles 90033

Hearing clinic provides testing and rehabilitation after a referral from an ear/nose/throat doctor.

Dogs for the Deaf, Inc......(541) 826-9220
10175 Wheeler Road, Central Point, OR 97502

Organization rescues and trains dogs to aid people who are deaf and hard of hearing. Provides hearing dogs nationally free of charge. Applicants must meet certain hearing and responsibility requirements. Must be prepared to be placed on a waiting list as long as eight months, and must undergo five days of in-home training before receiving a dog.

Hearing Aid Services.....(323) 463-7109
7083 Hollywood Blvd., Suite 302, Hollywood 90028

Hearing testing and hearing aids. Medi-Cal and private insurance are accepted.

Hearing Health Care Providers of California(714) 508-0276
14081 Yorba Street, Suite 204 Complaint Line: (562) 862-9629
Tustin 92780

Referral agency. Accepts consumer complaints about hearing aid distributors.

Optometry

Doheny Eye InstituteAdministration: (323) 342-7120
University of Southern California Fax: (323) 442-7127
Health Sciences
1450 San Pablo Street, Los Angeles 90033

Provides patient care, education, consultations, and eye research. Patients are usually referred by their doctor, but may also self-refer for second opinion. Doheny USC Eyeglasses and Contact Lens Service provides basic vision exams and eye care. Full service optical shop. Surgical facilities including the Doheny Ambulatory Surgery Center and the USC Laser Vision Center. Mon-Fri 8:30 a.m.-5 p.m. Most languages available upon request. Accepts Medi-Cal, and almost all types of insurance.

Jules Stein Eye Clinic (UCLA)(310) 825-5000
100 Stein Plaza, Los Angeles 90095

Podiatry

Los Angeles County Pediatric Medical Society(800) 654-3338
9029 Reseda Blvd., Suite 201, Northridge 91324

Provides referrals to podiatrists in your neighborhood.

Poison

Poison Control Center (State).....(800) 876-4766
Provides information, referral, and first aid information regarding poisons.

Private Non-Profit Health Organizations

The following is a list of organizations that provide a wide variety of health-related services and advocacy. Many of their services may overlap with numerous categories within the “Health Services” section.

American Diabetes Association.....(323) 966-2890
6300 Wilshire Blvd., Suite 100 (800) 342-2383
Los Angeles 90048

American Heart Association.....(213) 580-1408
1055 Wilshire Blvd., Suite 900, Los Angeles 90017

American Lung Association.....(323) 935-5864
5858 Wilshire Blvd., Suite 300, Los Angeles 90036-0926

AMA Physician Select..... www.ama-assn.org/aps/amahg.html

Use this to locate virtually any licensed physician in the United States. Searches can be conducted from more than 650,000 listed physicians by their name or specialty of practice. The site also

features a reference library of specific conditions.

- American Red Cross**(213) 739-5200
2700 Wilshire Blvd., Los Angeles 90057
- Office of Volunteers**(213) 739-5593
- Amyotrophic Lateral Sclerosis Association**.....(818) 880-9007
27001 Agoura, Suite 150 **www.alsa.org**
Calabasas Hills 91301
- Arthritis Foundation**.....(323) 938-6111
4311 Wilshire Blvd., Suite 530, Los Angeles 90010
- Celiac Disease Foundation**.....(818) 990-2354
13251 Ventura Blvd., Suite 1 **www.celiac.org**
Studio City 91604
- Cystic Fibrosis Foundation**.....(818) 988-8002
1950 Sawtelle Blvd., Suite 328 **www.cff.org**
Los Angeles 90025
- Delta Sigma Theta, Inc.**(323) 735-5799
Center for Life Development
2528 West Blvd., Los Angeles 90016
- Epilepsy Society**(213) 382-7337
3600 Wilshire Blvd., Suite 920 **www.epilepsy-socalif.org**
Los Angeles 90010-2613
- Hemophilia Foundation**.....(626) 793-6192
33 South Catalina Ave., Suite 102 **www.hemo.com**
Pasadena 91106
- Leukemia Society of America**(310) 348-5721
100 Corporate Point, Suite 180, Culver City 90230
- Los Angeles County Medical Association**(818) 953-7116
P.O. Box 56351, Sherman Oaks 91413
- Lupus Foundation**(888) 532-2322
17985 Sky Park Circle, Suite J, Irvine 92614
- Multiple Sclerosis Society**(310) 479-4456
2440 South Sepulveda, Suite 115 **www.cal.nmss.org**
Los Angeles 90064
- Muscular Dystrophy Association**.....(310) 450-9032
2800 28th Street, Suite 302 **www.mda.org**
Santa Monica 90405
- Myasthenia Gravis Foundation**.....(323) 887-0056
5675 Telegraph Road, Room 230, Los Angeles 90040
- National Kidney Foundation**(310) 641-8152
5777 West Century Blvd., Suite 1450 **www.kidneysocal.org**
Los Angeles 90045
- National Marrow Donor Program**(800) 654-1247
3433 Broadway Street Northeast (800) MARROW-2
Minneapolis, MN 55413 Fax: (612) 627-5877

Provides information on how to be listed as a potential donor along with providing transplant info for patients with leukemia, aplastic anemia, or any of the sixty other life threatening diseases. The need for minority donors is especially great. Funding is available for minority donors to be tested. Mon-Fri 8 a.m.-6 p.m. Central Time.

National Spinal Cord Injury Hotline.....(800) 787-6537
96 Inverness Drive East, Suite 1 Fax: (303) 649-1329
Englewood, CO 80112-5112

Dedicated to educating stroke survivors, families, health care professionals and the general public about stroke. Referrals are also made to resources in communities throughout the U.S. Membership newsletter, stroke journal, and national clearinghouse for information and referrals. Offers stroke survivor and caregiver services. Provides guidance in developing stroke clubs and stroke support groups. Offers screening and other prevention programs. Mon-Thurs 7 a.m.-3:30 p.m., Fri 7 a.m.-3 p.m., Mountain Time.

Sickle-Cell Disease Research Fund.....(323) 299-3600
5110 West Goldleaf Circle, Suite 150, Los Angeles 90056

Provides educational and social services to individuals and other families with sickle-cell disease. Programs include summer camp, academic guidance, peer support groups, individual and family counseling. Provides follow-up counseling and blood tests for families of newborn children with sickle-cell traits or other hemoglobin traits. Mon-Fri 8:30 a.m.-5 p.m. Free.

United Cerebral Palsy Association.....(818) 782-2211
7630 Gloria Ave., Van Nuys 91406

HOMELESS SERVICES

Angel's Flight/Outreach..... 24-hour Hotline: (800) 833-2499
Catholic Charities (213) 413-2311
357 South Westlake Ave., Los Angeles 90057

Community outreach to runaway and homeless youths and their families. Provides counseling, case management, youth groups. Van outreach provides food, clothing, counseling and referrals throughout Los Angeles county. Must be under 24 years of age. Walk-in. Bilingual staff. Free.

Weingart Access Center.....(213) 624-3370
506 South Main Street, Los Angeles 90013

Provides a homeless access center for people living in Los Angeles County. Services include case management for emergency and transitional housing, family emergency services, legal aid, mail and message services and a VA representative. Mon-Fri 8:30 a.m.-11:30 a.m., and 1 p.m.-4 p.m. Free.

HOUSING

Government Agencies

Housing Authority (City)(213) 252-5371
2600 Wilshire Blvd., Los Angeles 90057

The Housing Authority is a federally-funded agency that administers over 52,000 public housing, Section 8, and affordable housing units in the city for qualified low-income families, the disabled, and senior citizens. All housing is provided on a waiting list basis only. No emergency housing is available. Many of the public housing developments have on-site services such as childcare, computer learning center, community service centers, and recreational facilities.

Public Housing Application Center: (213) 252-5316

TDD: (213) 234-5543

Section 8 24-hour Information: (213) 252-2576

Section 8 TDD: (213) 252-0103

Property Management: (818) 756-0860

TDD: (818) 756-0172

Los Angeles Housing Authority (County).....(323) 260-3300
4800 East Cesar E. Chavez Ave., Los Angeles 90022

Provides various service programs including rent subsidies for low-income residents, seniors, and disabled.

Department of Veterans Affairs (State)(800) 952-5626
12070 Telegraph Road, Suite 210, Santa Fe Springs, CA 90670

Provides Cal-Vet home loans for eligible veterans. Mon-Fri 8 a.m.-5 p.m. Wait: normal loan processing to close of escrow. The 800 number above will automatically connect callers to the office in their area.

Department of Housing and

Urban Development (HUD) (Federal)(213) 894-8000
611 West 6th Street, Suite 800 Fax: (213) 894-8096

Los Angeles 90017 www.hud.gov

A list of subsidized rental housing is available upon request.

Private Non-Profit Organizations

Budget Housing(323) 753-9860
7912 South Figueroa Street, Los Angeles 90003

Assists families in locating affordable housing. Section 8 and CalWorks applicants welcome. Free.

Habitat for Humanity(818) 487-9600
1138 Wilshire Blvd., Suite 100, Los Angeles 90017

Builds housing for low-income families for home ownership and assists low-income homeowners with earthquake recovery.

Housing Opportunities for

Persons with AIDS (HOPWA).....(213) 367-9259
111 North Hope Street, Seventh Floor (213) 367-9263
Los Angeles 90012

Funding program which provides housing assistance and supportive services programs to low-income and homeless population living with HIV/AIDS. Though subject to certain regulations, HOPWA can be used to fund supportive services such as counseling, information and referral services, technical assistance, short-term rental, and utility assistance, etc.

Home Repairs

Community Redevelopment Agency/

Rehabilitation (City).....(213) 977-1813
354 South Spring Street, Suite 600, Los Angeles 90013

Rehabilitation programs for single-family and multi-family dwellings, and commercial properties. Mon-Fri 7:30 a.m.-5:15 p.m.

Housing Department (City).....(213) 367-9228
Handyworker Program

111 North Hope Street, Seventh Floor, Los Angeles 90012

Provides free minor repairs to low- and moderate-income homeowners 62+, or physically disabled. Services include emergency repairs, accessibility improvements for the physically challenged, painting, correction of safety hazards, and home security improvements.

Los Angeles Housing Department (LAHD) (City) (213) 367-9166
Neighborhood Preservation and Recovery Program

111 North Hope Street, Seventh Floor, Los Angeles 90012

Administers funds from the state and federal governments for the creation and rehabilitation of rental and home ownership housing for low and moderate-income families. Numerous programs exist within the department to assist in this area including the various home ownership assistance programs and the Neighborhood Preservation and Recovery Program (NPRP) which offers home improvement loans with low-interest rates for qualified homeowners. For further information on these and various other programs, contact the LAHD.

Contractors License Board (State).....(800) 321-2752
9835 Goethe Road Fax: (916) 255-4535

P.O. Box 26000, Sacramento 95826

Information for consumers for planning home improvement projects, how to hire building contractors. Provides investigation of consumer complaints against contractors. Free.

Mobile Homes

Golden State Mobile Home Owners League(800) 888-1727
11021 Magnolia Blvd. (714) 826-4071
Garden Grove 92841 **www.gsmol.org**
Advocacy for mobile home owners.

HOUSING DISCRIMINATION LANDLORD/TENANT ISSUES

The following is a list of organizations that help you fight housing discrimination and mediate disputes between landlords and tenants. Housing discrimination takes many forms including eviction, or non-rental on the basis of race, sex, marital status and other classifications protected by the federal civil rights act. Not all landlord/tenant disputes need to result in legal action, sometimes mediation can be a faster and cheaper alternative.

Government Agencies

Housing Department (City)(800) 994-4444
Rent Stabilization Unit (213) 367-9099
111 North Hope Street, Los Angeles 90012

Provides information and referrals related to landlord/tenant issues, habitability complaints, and the City's Rent Stabilization Ordinance.

Department of Consumer Affairs (County)(213) 974-1452
500 West Temple Street, Room B-96
Los Angeles 90012

Answers questions and addresses complaints regarding evictions, and security deposits/refunds.

**Fair Employment/Housing,
Department of (State)**.....(800) 233-3212
1515 Clay Street, Suite 701, Oakland 94612

Civil rights agency for the State of California. Will accept, investigate and conciliate complaints in the areas of employment, housing discrimination. Complaints must be filed within one year of offense. Mon-Fri 8 a.m.-5 p.m. Free.

**U.S. Department of Housing and
Urban Development (Federal)**.....(800) 347-3739
450 Golden Gate Ave., San Francisco 94102-3448

Federal law prohibits housing discrimination based on your race, color, national origin, religion, sex, family status, or disability. If you have been trying to buy or rent a home or apartment and you believe your rights have been violated, you can file a fair housing complaint.

Private Non-Profit Organizations

Apartment Association of Greater Los Angeles ... (213) 384-4131
621 South Westmoreland Ave., Los Angeles 90005

Trade association providing services for owners and landlords.

Bet Tzedek Legal Services (323) 939-0506
145 South Fairfax Ave., Suite 200, Los Angeles 90036

Legal services include information and referral, counseling, advocacy, and litigation, landlord/tenant disputes, government benefits cases, consumer problems, bankruptcy and creditor/debtor issues, wills and conservatorships. Appointment necessary. Mon-Fri 9 a.m.-5 p.m. Clients are seen Mon-Thurs from 9 a.m.-11 a.m.

Coalition for Economic Survival (CES) (323) 656-4410
1296 North Fairfax Ave., West Hollywood 90046

Consumer advocacy organization providing landlord/tenant counseling. Also offers group legal counseling.

Eviction Defense Center (213) 741-0400
1057 Broadway, Los Angeles 90005

Offers legal information regarding eviction defenses. Available to low-income tenants.

Fair Housing Opportunities Center/Council..... (323) 295-3302
4401 Crenshaw Blvd., Suite 317 Fax: (323) 295-4660
Los Angeles 90043

The Los Angeles Housing Department through local Fair Housing Councils investigates housing discrimination and assists renters and homebuyers with discrimination problems. Education regarding legal requirements and fair housing informational material.

Legal Aid Foundation of Long Beach..... (562) 435-3501
110 Pine Ave. Suite 402, Long Beach 90802

Please see page 73.

Public Counsel..... (213) 385-2977
601 South Ardmore Ave., Los Angeles 90005

Please see page 73.

HUMAN RELATIONS

There are a number of governmental and private organizations dedicated to strengthening the bonds between the numerous diverse groups, races, religions, and people that make up the city.

Government Agency

Human Relations Commission (City)..... (213) 485-4495
200 North Main Street Fax: (213) 485-4390
City Hall East, Room 700, Los Angeles 90012

The Commission is committed to reducing community conflict and tension and to building strong inter-group relations across the lines of race, religion, sexual orientation, ethnicity, language, and disability. Although the Commission does not provide direct services to the community, callers requesting assistance and information will be referred to appropriate agencies.

Private Non-Profit Organizations

Anti-Defamation League(310) 446-8000
10495 Santa Monica Blvd., Los Angeles 90025 **www.adl.org**

One of the world's leading organizations in combating prejudice, hate crimes, anti-Semitism, discrimination, and misinformation through advocacy, victim's assistance, media awareness legislative lobbying, partnerships with law enforcement, and programs that help promote diversity. Web site provides added information and resources, as well as a filter system for parents that prevents children from accessing "hate sites."

Gay and Lesbian Center.....(323) 993-7400
1625 North Schrader Blvd., Los Angeles 90028

Community center promoting gay and lesbian rights, social activities, support groups, medical, and clinical services.

NAACP of Los Angeles.....(323) 296-2630
3910 Martin Luther King Jr. Blvd., Los Angeles 90008

Provides community action services for people throughout the greater Los Angeles area. Services include a community action group, human rights groups, voter registration, and a program for student financial aid. Services are targeted, but not restricted to African-Americans. The organization provides legal advocacy through a legal redress committee, and comprehensive community education programs that are designed to appraise individuals of their rights and responsibilities under the law as well as the adverse effects of racial discrimination.

INSURANCE

Auto

Department of Insurance (State).....(800) 927-HELP
300 South Spring Street, Los Angeles 90013 (213) 897-8921

Investigates complaints of excessive rates or discriminatory practices. Write or call to receive a complaint form.

Fire

City codes require that brush be cleared for a distance of two hundred feet around all structures and ten feet from the sides of roads and driveways. If you live in a brush area and are having trouble getting fire insurance as a result of a neighbor's brush, contact the Street Services Bureau at (213) 485-5661 to report the hazard. Once the brush is cleared, get in touch with your insurance agent and have a brush survey requested. Then get your agent or broker to apply for insurance through the California Fair Plan.

Flood

National Flood Insurance Program (Federal)(800) 638-6620

The Federal Insurance Administration, within the Department of Housing and Urban Development, administers a flood insurance program. It provides coverage of up to \$185,000 (emergency program, \$35,000) for single-family homes that suffer flood-related damage. Contact your insurance agent, or call the 800 number for more details.

LEGAL SERVICES

There are a number of free and low-cost legal services available should you feel the need to take civil and criminal action. Government agencies will aggressively attempt to prosecute crimes on a civil and criminal level. Private organizations can also help you with numerous legal, advocacy and mediation services.

Government Agencies

City Attorney (City).....(213) 485-5452
Central Trial Section

200 North Main Street, Sixteenth Floor, Los Angeles 90012

638 South Beacon Street, Room 374(310) 732-4600
San Pedro 90731

Hearings: (310) 548-7521

Responsible for the legal prosecution of all misdemeanor crimes, including traffic violations, occurring within the city. Conducts hearings to obtain compliance with regulatory laws and to eliminate conditions causing nuisances. The Hearing Officer Program attempts to resolve some neighborhood disputes. Parties in a dispute meet before a hearing officer. Witnesses are important. Suspensions are not enough. Property disputes such as fences, trees, and property lines are civil matters and are not handled through this program. For those problems, you should consult a private attorney.

District Attorney (County)(562) 491-6301
415 W. Ocean Ave. **da.co.la.ca.us**
Suite 305, Long Beach 90802

Prosecute individuals charged with felony or misdemeanor crimes. Handles specialized felony cases involving narcotics, gang-related crimes, sex crimes, child abuse, child abduction, consumer and environmental protection, domestic violence, major frauds, insurance frauds, and nursing home abuse.

Public Defender (County)(213) 974-2811
210 West Temple Street, Nineteenth Floor, Los Angeles 90012

Represents defendants in criminal cases who are financially unable to pay for an attorney. Will advise and refer in some civil matters. No legal advice is given over the phone.

Private Non-Profit Organizations

Alliance for Children’s Rights(213) 368-6010
3333 Wilshire Blvd., Los Angeles 90010

Staff attorneys, social workers, law students, and social worker interns work with pro-bono attorneys in assisting children in civil legal matters such as guardianship, special education, government benefits, emancipation, teen parent issues, and blocked trust accounts. The Family Peace of Mind program provides representation to children whose parents are dying of AIDS. Special emphasis is placed on assuring that reasonable efforts be made to prevent removal of children from their homes, assisting seriously emotionally disturbed children, protecting the rights of unadoptable children, assuring that medically fragile babies, including babies born addicted to drugs get the services they need, providing family law services, and protecting the rights of homeless and street children. Free.

American Civil Liberties Union (ACLU)(213) 977-9500
1616 Beverly Blvd., Los Angeles 90026

Bet Tzedek Legal Services(323) 939-0506
145 South Fairfax Ave., Suite 200, Los Angeles 90036

Legal services include information and referral, counseling, advocacy, and litigation, landlord/tenant disputes, government benefits cases, consumer problems, bankruptcy and creditor/debtor issues, wills and conservatorships. Appointment necessary. Mon-Fri 9 a.m.-5 p.m. Clients are seen Mon-Thurs from 9 a.m.-11 a.m.

Consumer Law Page www.consumerlawpage.com

Providing a guide to legalese for non-lawyers, this site lets you search by keyword through a huge range of articles, brochures, and resources. Topics include everything from product liability to

consumer protection. The Today's Highlighted Features section offers news on consumer law issues.

County Bar Association.....(213) 627-2727
P.O. Box 55020, Los Angeles 90055

Provides referrals to attorneys who specialize in the area of law that fits your needs.

Legal Aid Foundation of Long Beach.....(562) 435-3501
110 Pine Ave. Suite 402, Long Beach 90802

Provides free legal services to low-income persons in civil matters in the areas of housing, foreclosure, home loan problems, faulty work performed, eviction defense, government benefits, employment, wage claims and benefit denials, immigration, consumer problems, family law and practices. Assists groups to incorporate and maintain non-profit status. Assists with filing claims with the Victims of Violent Crime Fund. Services for those who meet federal poverty guidelines. Mon-Fri 9 a.m.-5p.m. Bilingual staff.

Consumer/Homeowner.....(213) 640-3954

Part of the Legal Aid Foundation representing defrauded consumers, debtors suffering from collection agency harassment, home equity fraud victims, tenants victimized by slumlords or by housing discrimination. Regular Tuesday night clinic matches clients with volunteer attorneys. Works with community based non-profit affordable housing developers and association of tenants interested in purchasing their units, to provide the transactional legal assistance to help increase the stock of quality, low-income housing in Los Angeles. Sponsors, with L.A. County Bar Association, a free bankruptcy program for adversary proceedings for low-income debtors. 9 a.m.-5 p.m.

Martin Luther King Dispute Resolution.....(323) 290-4132
4182 South Western Ave., Los Angeles 90062

Helps resolve civil disputes, landlord/tenant, consumer/merchant, employer/employee, domestic settlements and divorce. Bilingual staff. Mon-Fri 8:30 a.m.-5 p.m.

Public Counsel.....(213) 385-2977
601 South Ardmore Ave., Los Angeles 90005

Provides information on childcare, adoption, children's rights, immigration, consumer law and community development.

Legal Dot Net www.legal.net

Billed as "The Legal Network for Everyone." It delivers informative, one-stop shopping for practical legal information and advice, including Legal Chat, a discussion forum for lawyers and others, and a directory of additional legal help on the web.

United Fathers of America(213) 482-0804

Divorce, custody, visitation, support, counseling, guidance, and assistance. Monthly support meetings. Mon-Fri 9 a.m.-11 p.m.

LIBRARIES

With its Central Library, branch libraries and four bookmobiles, the Los Angeles Public Library strives to inform, enrich and empower every person living in the city by offering free and easy access to information and by supporting lifelong learning in a welcoming environment.

Central Library(213) 228-7000

630 West 5th Street, Los Angeles 90071 **www.lapl.org**

Mon-Thurs 10 a.m.-8 p.m., Fri-Sat 10 a.m.-6 p.m., Sun 1-5 p.m.

Information Now–Telephone Reference Center ... (213) 228-7272

Bookmobile Unit Information(323) 778-8062

Branch Libraries

Library service is also provided at 8 regional branches, 67 community branches and four bookmobiles throughout the city.

SAN PEDRO REGIONAL.....(310) 548-7779

931 South Gaffey Street, San Pedro 9071

Harbor Gateway.....(310) 548-7791

1555 West Sepulveda Blvd., Torrance 90501

Wilmington.....(310) 834-1082

1300 North Avalon Blvd., Wilmington 90744

EXPOSITION PARK REGIONAL (323) 732-0169

3665 South Vermont Ave., Los Angeles 90007

Ascot..... (323) 759-4817

256 West 70th Street, Los Angeles 90003

Jefferson..... (323) 734-8573

2211 West Jefferson Blvd., Los Angeles 90018

Vermont Square (323) 290-7405

1201 West 48th Street, Los Angeles 90037

Vernon..... (323) 234-9106

4504 South Central Ave., Los Angeles 90011

Watts/Alma Reaves Woods..... (323) 789-2850

10205 Compton Ave., Los Angeles 90002

Engages, assesses, and provides outreach, rehabilitation groups, vocational rehabilitation, medication/case management, assistance in obtaining benefits and housing, and crisis intervention for the mentally ill. Although Edelman specializes in serving serious cases of mental illness and the homeless, numerous services and groups are open to the general public on an ability to pay basis. Also offers children's mental services at the above number. No one will be turned away for lack of funds. Mon-Fri 8 a.m.-5 p.m. After 5 p.m., call the Mental Health Department's "800" number.

District Attorney (County)(323) 226-2936
 Psychiatric Section Fax: (323) 223-9648
 1150 North San Fernando Road, Los Angeles 90065

Can answer questions concerning mental health laws.

Counseling

The following agencies provide a full range of supportive services for those in need of personal support. Some of the services offered include bereavement, family support, marriage counseling, and depression. At many agencies, the fees for individual and family counseling are based upon a sliding scale.

Catholic Social Service(323) 662-4391
 Catholic Welfare Bureau
 4665 Willow Brook Ave., Los Angeles 90029

Premarital, mental health, and adjustment counseling, temporary financial assistance, and refugee services. Has an outreach program for child behavioral problems. Home visits in emergencies.

Downtown Mental Health Service.....(213) 974-6501
 544 South San Pedro Street, Los Angeles 90013

Outpatient counseling and mobile response team. Distraught in mental health center requires no appointments. Target population that is seriously and chronically mentally ill. Mon-Fri 8 a.m.-5 p.m. Free.

Gamblers Anonymous.....(213) 386-8789
 P.O. Box 17173, Los Angeles 90017

Support group for those battling gambling addiction.

Los Angeles County USC Medical Center(323) 226-4277
 Child/Adolescent Psychiatric Clinic
 1937 Hospital Place - Graduation Hall, Los Angeles 90033

Outpatient program provides individual, family, and group psychotherapy, behavior modification and medication treatment for children and adolescents under 18 years and their parents. Child abuse cases are treated within the total program. Mon-Fri 8 a.m.-4:30 p.m. Must live in city. Bilingual staff. Sliding fee scale. Medi-Cal accepted.

Parents of Watts Working Youth and Adults(323) 566-7556
10828 Lou Dillon Ave., Los Angeles 90059

Provides emergency food and shelter, family and individual counseling, parent Education, GED, ESL and computer tutoring. Mon-Fri 9 a.m.-5 p.m., Sat 9-noon.

Retired Senior Volunteer Program (RSVP).....(323) 461-4363
Dial-A-Friend

6501 Fountain Ave., Los Angeles 90028

A telephone reassurance program for people who are ill, shut-in, or living alone. Trained senior volunteers chat, offer a friendly ear, and make sure everything is all right.

USC Human Relations Center(213) 740-1600
1002 West 36th Street, MC-1591, Los Angeles 90089

Counseling and mental health center for USC programs in clinical psychology, gerontology and marriage and family therapy. Couple, family and individual therapy is available. Individual child therapy and group therapy are occasionally offered. Crisis intervention services are provided only for already active cases at the center. Services provided by appointment only. Mon-Fri 9 a.m.-noon, 1 p.m.-5 p.m. No Medi-Cal. Sliding fee scale \$5 and up.

Women Helping Women(323) 655-3807
543 North Fairfax Ave., Los Angeles 90036

Provides free phone talkline counseling; callers receive emotional support and practical information on any issue. Also offers a variety of support groups dealing with issues such as divorce, self-esteem, single parenting, domestic violence; individual counseling and case management. Volunteering available, including 'Talkline' counselor training. Mon-Fri 8:30 a.m.-8 p.m., Talkline: Mon-Thurs 10 a.m.-1 p.m., also evening hours: Tues-Thurs 6 p.m.-8 p.m. 24-hour voice mail. Staff also speaks Spanish, Hebrew, French and Russian. Talkline is free, all other services are on sliding fee scale.

Bereavement Services

Bereavement Outreach Program(310) 390-4711
Brotman Medical Center Fax: (310) 915-5522
P.O. Box 66460, Los Angeles 90066

Group counseling for adults who have lost a loved one due to death. Referrals to other groups in California.

Cedars-Sinai Medical Center.....(310) 855-5000
Hospice Program Fax: (323) 658-5225
444 South San Vicente Blvd., Suite 103, Los Angeles 90048

Comprehensive hospice services, inpatient, home care and respite. All care under the direction of a physician, clinical nurse

social worker, and volunteer specialists. Provides care for the patient and cares for the family as a unit. Available 24-hours a day. Accepts Medi-Cal, Medicare.

Center for the Widowed(310) 277-2772
10345 West Pico Blvd., Los Angeles 90064 (818) 990-1049

A non-profit bereavement support group that meets weekly with registered board certified art therapist. For individuals 50+ who have experienced recent spousal loss. Fee is \$50 for eight sessions and is renewable.

Compassionate Friends(630) 990-0010
P.O. Box 3696, Oak Brook, IL 60522

Support groups and referrals for bereaved parents.

Starlight Children's Foundation(800) 950-9474
1900 Avenue of the Stars, Suite 739, Los Angeles 90067

Works with terminally ill or severely chronically ill children, ages 4-18 years, and their families. Grants wishes and provides mobile fun centers for bedridden children, Starlight Rooms (pediatric playrooms within the hospital), special events, volunteer opportunities, and referrals. Families are included in activities as often as possible. Mon-Fri 8 a.m.-5 p.m.

See the “**Health Services**” and “**Mental Health Services**” sections. Also see ‘**Psychological Counseling**’ in the “**Women's Services**” section.

Private Non-Profit Organizations

Alzheimer's Association(800) 660-1193
5900 Wilshire Blvd., Suite 1710 (323) 938-3370
Los Angeles 90036 Spanish: (800) 633-5767

Information about Alzheimer's disease and related disorders. Referral to day care, diagnostic centers, support groups, legal services, case management, home health agencies, physicians, nursing homes, etc. Literature and educational programs. Mon-Fri 8:30 a.m.-5 p.m. Bilingual staff. Free.

Suicide Prevention Center Toll Free 24-hours: (877) 727-4727

Offers counseling, support, and intervention to individuals contemplating suicide. Has on-call survivors of attempted suicide.

UCLA Neuro-Psychiatric Hospital(310) 825-8441
760 Westwood Plaza, Room 37-425 NPH, Los Angeles 90024

Outpatient program providing comprehensive psychological evaluation, assessment, diagnosis, group and individual therapy, medication management, and treatment of older adults experiencing memory disorder, emotional or mental illness.

NEIGHBORHOOD COUNCILS

Department of Neighborhood Empowerment.....(213)485-1360
305 East 1st St. Fax: (213)485-4608
Los Angeles 90012 **done@mailbox.lacity.org**
www.lacityneighborhoods.com

On June 2, 1999, the voters of Los Angeles approved a new City Charter – the first in 70 years. At its core is a creative, ambitious, and unprecedented plan to create a citywide system of independent neighborhood councils.

The neighborhood councils have the potential to greatly influence both citywide and local decision-making. People can truly be empowered to guide the futures of their neighborhood and the city.

The new Department of Neighborhood Empowerment (DONE) has until the end of 2000 to develop a detailed plan for creating the citywide system and the City Council then will have six months to adopt it. If it fails to do so, the DONE's plan becomes effective automatically.

The Plan will prescribe what neighborhoods must do, beyond the Charter, to officially be certified by the City, and also be eligible for a variety of resources. The Plan will be developed with extensive public involvement and input. It will also proscribe more specifically how the DONE will help organize and provide support to neighborhood councils. The DONE's work is overseen by an unpaid commission of seven citizens appointed by the Mayor and confirmed by the City Council.

To learn more about neighborhood empowerment, please go to:
www.lacity.org/council/cd2

NOISE

Aircraft

Low-flying aircraft should be reported to the Federal Aviation Administration. Noise from ground activities at an airport should be brought to the airport's attention. The federal government has the primary regulatory authority over aircraft in flight.

Federal Aviation Administration (FAA).....(310) 725-3300
P.O. Box 92007 Fax: (310) 643-8724
World Way Postal Center, Los Angeles 90009

Flight Standards District Office.....(310) 215-2150
2250 East Imperial 140, El Segundo 90245

Handles noise complaints for LAX and Santa Monica Airport.

Barking Dogs

See the “Animals” section on page 4.

Commercial Activities

For noise from machinery or business activities in residential areas, contact the Department of Building and Safety Hotline at (888) LA-4BUILD.

Construction Noise

Construction may only occur between the hours of 7 a.m.-9 p.m., Mon-Fri, and 8 a.m.-6 p.m. on Sat, with no construction allowed on Sunday except by special permission (homeowners working on their own property are exempt). Report violations to the local police.

Leaf Blowers (800) 996-CITY

For noise complaints, call the Bureau of Street Services' automatic request line at the above number.

Motor Vehicles

Contact the Police Department or the Highway Patrol.

Neighbors

If you have problems with noisy neighbors or excessive amplified sound, contact the Police Department for immediate relief, or the City Attorney for possible legal action.

Noise Enforcement Team

The Police Department has established the Noise Enforcement Team (NET) to handle ongoing and aggravated noise problems. These are problems that cannot be resolved by routine police enforcement. An example is the use of a garage or a residence for band rehearsal, or construction prior to 7 a.m. They do not handle complaints concerning loud televisions or stereos, which should be called in to the local police division. If you need police assistance, call (213) 473-7840 to leave a message for the NET.

NUTRITION

Government Agencies

Department of Aging (City) (213) 368-4030
2404 Wilshire Blvd., Suite 400 (800) 834-4777
Los Angeles 90057 (800) 510-2020

Congregate Meal Sites

The Department of Aging contracts with numerous agencies to furnish seniors nutritious hot meals five days a week through the City's Senior Lunch Program. More than 6,500 meals are served daily at the 117 nutrition sites in the city. Donations are requested, but no one will be turned away. Many of the nutrition sites also provide an opportunity to socialize and to participate in educational

and cultural activities. Transportation may be available. To locate the nutrition site nearest you, call the Department of Aging.

Home Delivered Meals

The Department of Aging also contracts with non-profit organizations to deliver meals each day to eligible seniors in over 100 communities. Any homebound senior who, because of a physical or mental disability is unable to get to a nutrition site may be eligible to receive one hot, nutritious meal five days a week. It assists seniors who wish to remain independent and to continue to live in their homes. Call Department of Aging you will be referred to the nearest Home-Delivered Meals Program. Donations are requested, but no one will be turned away if unable to contribute.

Food Stamps (County)

Food stamps can be an important supplement to your income. To find out if you are eligible, call the Civic Center, Department of Public Social Services, (213) 974-9255.

Private Non-Profit Organizations

Fruit of the Vine Ministries(323) 758-3698
3002 West Florence Ave., Los Angeles 90043

Emergency food. Clothing when available. Limited to one bag of food per household. Must have ID and proof of residency. Tues-Fri 6 p.m.-9 p.m., 2nd and 4th Sat 9 a.m.-11 a.m.

Los Angeles Mission.....(213) 629-1227
303 East 5th Street, Los Angeles 90013 Fax: (213) 629-0036

Meals on Wheels Gardena: (310) 217-9552
Long Beach: (562) 432-6215
Los Angeles: (323) 263-8958
Torrance: (310) 542-3434

Private organization that delivers hot meals to homebound seniors wishing to retain their independence.

WIC Program.....(888) 942-2229

A supplemental food program providing nutrition education and coupons for purchasing specific foods such as milk, cheese, eggs, fruit, and infant formula. Program serves pregnant and breast feeding women and infants up to five years. Must be low-income, high-risk, with a medical referral. Mon-Fri 7 a.m.-5:30 p.m.

PLANNING AND ZONING

General Plan

The General Plan is the City's adopted policy guide for development decisions and activities. This framework provides guidelines for long-range planning and development to the year 2010. It reinforces the policies of high-density centers and corridors

interspersed by low- and medium-density neighborhoods linked by public transit systems. It refines the boundaries of the high-density areas and corridors, and defines regional centers, community centers, and neighborhood districts.

Community Plans

Since Los Angeles is such a large city, it would be difficult to make the General Plan very specific. In order to ensure quality planning for every sector of the city, the Planning Department has divided the city into 35 community plan areas. Community plans provide detail planning for a small cross-section of the city. The boundaries are determined by geography, population, and other demographic factors.

Environmental Impact Reports

The Planning Department is responsible for assessing possible environmental impacts of discretionary land use proposals throughout the city.

Zoning.....(888) 524-2845

All land within the city is classified for use by zone designation. Certain changes in land use are accomplished by zone changes, conditional uses, variances or zone boundary adjustments through public hearing procedures established by the Planning and Zoning Code, and administered by the Planning Department, Planning Commission or Office of Zoning Administration. To find out the zone classification of your property and the uses permitted on it, you must personally visit the zoning counter of the Department of Building and Safety at 201 North Figueroa, Fourth Floor, with a legal description of your property. A legal description of your property can be obtained at the Bureau of Engineering Public Counter at these same locations. To have a suspected zoning violation investigated, call the Building and Safety Call Center at 201 North Figueroa by dialing (888) LA-4-BUILD (524-28453).

Planning Department (City)(213) 580-1160
221 North Figueroa Street, Sixteenth Floor Fax: (213) 580-1176
Los Angeles 90012

Construction Service Center.....(213) 977-6083
201 North Figueroa Street, Third Floor Fax: (213) 977-6080
Los Angeles 90012-2601

350 5th Street, Room 100(310) 548-7502
San Pedro 90731

Provides information about the General and Community Plans, and the Planning and Zoning Code of the City of Los Angeles. Furnishes discretionary zoning and land use applications and appeals.

Planning Commission (City).....(213) 580-5234
 221 North Figueroa Street, Suite 1600 Fax: (213) 580-1176
 Los Angeles 90012-2601
 Call for information about meetings, agendas, and business.

Board of Zoning Appeals (City).....(213) 580-5527
 221 North Figueroa Street, Suite 1540, Los Angeles 90012-2601

Zoning Administration (City).....(213) 580-5495
 221 North Figueroa Street, Suite 1500 Fax: (213) 580-5569
 Los Angeles 90012-2601

Community Planning-West/Coastal.....(213) 485-4170
 221 South Figueroa Street, Suite 310 Fax: (213) 485-8005
 Los Angeles 90012-2552

POLICE/CRIME

Government Agencies

City Attorney’s Office..... Civil: (213) 485-6370
 200 North Main Street Criminal: (213) 485-5474
 Room 1800, Los Angeles 90012

638 South Beacon Street, Room 374(310) 732-4600
 San Pedro 90731 Hearings: (310) 548-7521

Handles the prosecution of all misdemeanor crimes within the city. Represents the City in civil lawsuits.

Police Department (City).....(213) 485-3265
 Parker Center, 150 North Los Angeles Street, Los Angeles 90012

In an emergency you may reach the police, paramedics and Fire Department by dialing 911.

If a police response is necessary, but the situation does not constitute an emergency, dial (877) ASK-LAPD. A new toll free service in which you can report crimes, request information, get connected to your local police station by zip code.

Operations-South Bureau.....(213) 485-4251
 7600 South Broadway, Los Angeles 90003

Operations-South Bureau oversees operations from the following division stations: Harbor, 77th Street, Southeast and Southwest, as well as the South Traffic Division. Operations-South Bureau has a population of roughly 640,000 people, encompasses 57.6 square miles, and includes such well-known Los Angeles landmarks as USC, Watts Towers, the Harbor Gateway, the Port of Los Angeles and the Exposition Park Museums.

Harbor Area.....(310) 548-7605
 2175 South John S. Gibson Blvd., San Pedro 90731

Anti-Drug Hotline.....(800) 662-BUST

This number allows you to anonymously report suspected drug dealing within your community.

Burglar Alarms

Anyone with a burglar alarm that emits a warning outside a building (residential or commercial) is required to file a permit with the City. Currently, permit holders who have more than two false alarms in a 12-month period will be billed \$80 for each additional false alarm. Permits are available from the City Clerk’s Office, (213) 368-7152. The Commission Investigation Division of the Police Department handles the investigation of false alarms, (213) 485-2931.

Complaints

If you have a complaint about police brutality or misconduct, contact the Watch Commander at the appropriate station. If you are still not satisfied, call the Internal Affairs Division at (800) 339-6868, or write the Board of Police Commissioners at the Los Angeles Police Department.

DARE Hotline (800) 223-DARE

Drug Abuse Resistance Education (DARE) program for elementary through high school age students.

Neighborhood Watch

Community involvement is one of the most effective ways of reducing crime. Officers will attend your neighborhood meeting and provide information on how to protect your home and property. If you would like to start a Neighborhood Watch program call the Community Relations Office at your local police station.

Towed Vehicles.....(213) 485-4184

If your car is towed, call Department of Transportation, Parking Enforcement Division. You will be directed to the official police garage where your vehicle has been taken.

District Attorney (County)(213) 974-3611
210 West Temple Street, Los Angeles 90012

Assists any victim of, or witness to a violent crime.

The following offices respond to these specific concerns:

- Child Abuse and Sex Crimes.....(213) 974-5927
- Consumer Protection.....(213) 580-3273
- Environmental Crimes.....(213) 974-6811
- Fraud (Major)(213) 580-3200
- Hearing Officer Program(562) 803-7116
- Information.....(213) 974-3611
- Nursing Home Abuse.....(213) 974-7419
- Psychiatric Section.....(213) 226-2936

Department of Justice (State).....(916) 445-9555

Office of the Attorney General **caag.state.ca.us**

P.O. Box 944255, Sacramento 94244-2550

California Highway Patrol (State).....(626) 296-8100

2130 Windsor Ave., Altadena 91001

Road Conditions 24-hours: (800) 427-7623

The Highway Patrol has exclusive jurisdiction over California's highways.

Federal Bureau of Investigation (FBI).....(310) 477-6565

11000 Wilshire Blvd., Los Angeles 90024

Investigates federal crimes such as bank robbery, parental kidnapping, and foreign terrorism. Local crimes should be reported to your nearest police station.

Courts

Hill Street/Metropolitan Courthouse (City).....(213) 485-2828

1945 South Hill Street, Room 501, Los Angeles 90007-1471

Responsible for the legal prosecution of all misdemeanor crimes, including traffic violations, occurring within the city. The City Attorney conducts hearings to obtain compliance with regulatory laws and to eliminate conditions causing nuisances. The Hearing Officer Program attempts to resolve some neighborhood disputes. Parties in a dispute meet before a hearing officer. Witnesses are important, suspicions are not enough. Property disputes are NOT handled through this program.

Municipal Court (County).....(213) 974-6111

110 North Grand Ave.

Felonies: (213) 974-6145

Los Angeles 90012

Misdemeanors: (213) 974-6141

Civil: (213) 974-6140

505 South Centre Street.....(310) 519-6018

San Pedro 90034-3118

825 Maple Ave.....(310) 222-6506

Torrance 90503-5058

Small Claims Court (County).....(213) 974 -6131

110 North Grand Ave., Room 429, Los Angeles 90012

505 South Centre Street.....(310) 519-6014

San Pedro 90034-3118

825 Maple Ave.....(310) 222-2679

Torrance 90503-5058

Superior Court (County).....(213) 974-5411

111 North Hill Street

Jury Duty: (213) 974-5800

Room 253

Conciliation Court: (213) 974-5524

Los Angeles 90012

Traffic Court (County).....(213) 742-1884
1945 South Hill Street, Los Angeles 90007
505 S. Center Street, San Pedro 90731.....(310) 519-6016

Parking Citations

Due to changes in state law regarding parking citations, parking violations are no longer considered within the jurisdiction of the Municipal Court, but fall under the responsibility of the City’s Department of Transportation. People who receive parking citations issued in the city may not contest their citations in court, but may request instead an administrative review of the citation by the Department of Transportation within 21 days of the date the citation is issued or within 10 days from the date the Notice of Delinquent Parking Violation is mailed. A hearing officer will determine whether or not the citation was properly issued, and all results will be mailed. Requests for review may be made by contacting the:

Parking Violations Bureau..... (213) 623-6533
P.O. Box 30420, Los Angeles 90030 (818) 901-7027

Victim Assistance/ Crime Prevention Programs

City Attorney (City).....(213) 485-5009
Victim-Witness Assistance Program
808 North Spring Street, Los Angeles 90012

Provides assistance and application forms to victims of violent crimes who are eligible for State victim compensation. Additionally, they will provide referrals, operate as a liaison, and provide case information. Call for crime prevention information. These are the local offices:

Central Office(213) 485-6976
213 South Hill Street, Third Floor TDD: (213) 847-8549
Los Angeles 90013

LAPD-Harbor Station.....(310) 548-7605
2175 South John S. Gibson Blvd., San Pedro 90731

Special Emphasis Program.....(213) 485-9889
Korean Outreach Project

Department of Public Social Services (County)....(213) 351-5401
Adult Protective Services After 5 p.m.: (800) 992-1660
5026 Santa Monica Blvd., Los Angeles 90029

Provides assistance for adults who are victims of physical abuse, exploitation, neglect, or unsafe living conditions.

District Attorney (County)(213) 974-7499
 Victim-Witness Assistance Program
 210 West Temple Street, Los Angeles 90012
Board of Control (State).....(916) 322-4426
 Aid to Victims of Violent Crimes (800) 777-9229
 P.O. Box 3036, Sacramento 95812-3036

California residents who are victims of violent crimes are eligible for compensation by the State. You must file a claim within one year of the incident in order to receive financial help with medical bills, rehabilitation, loss of income or burial expenses. You may also obtain an application from your local police department.

Victims of Crime Resource Center (State)(800) 842-8467
 3200 5th Ave., Sacramento 95817 Fax: (916) 739-7066

Information and referral service to crime victims of California. Counselors provide information concerning crime victims rights, state funds available for certain crime-related expenses, and civil lawsuit information. Mon-Fri 8 a.m.-5 p.m. Free.

WE TIP, Inc. Crime: (800) 78-CRIME
 P.O. Box 1296 Arson: (800) 47-ARSON
 Rancho Cucamonga 91729-1296 Fraud: (800) 87-FRAUD

National, toll-free tipline that provides an anonymous way to give information regarding drug sales, arson, fraud, and other crime. Operates 24-hours/seven days a week.

See “**Violence Against Women**” section within “**Women’s Services**” for domestic violence listings.

PORT OF LOS ANGELES

Port of Los Angeles.....(310) 732-7678
 425 South Palos Verdes Street Public Affairs: (310) 732-3508
 San Pedro 90731 www.portla.com

One of the largest and busiest ports in the world. The Port is governed by the Los Angeles Board of Harbor Commissioners.

Los Angeles Board of Harbor Commissioners .(310) 732-3444

Call for information about the board’s legislative agenda, commission meetings, the status of specific issues, and for access to older Port records, etc.

Port Police(310) 732-3500

To report crimes occurring on or around Port property.

Planning and Research(310) 732-3850

Handles the master plan for the Port’s development. Deals with zoning, land use, and coastal use permit issues.

POST OFFICES

Postal Information (800) 275-8777

To locate your local post office, track mail, and find zip codes.

Postal Inspection Service (626) 405-1200

To report a postal crime.

Post Office Consumer Affairs (323) 586-1463

7001 South Central Ave., Los Angeles 90052-9695

Handles postal complaints.

PUBLIC WORKS

The Department of Public Works is composed of seven bureaus: Accounting, Contract Administration, Engineering, Management-Employee Services, Sanitation, Street Lighting, and Street Services.

Department of Public Works (City) (213) 485-3719

433 South Spring Street

Public Affairs: (213) 473-3623

Suite 600, Los Angeles 90013

TDD: (213) 473-5500

Public Works builds streets, installs, repairs, cleans and maintains sewers, constructs and maintains storm drains, operates and maintains treatment plants, manages and installs street lights, collects and disposes of household refuse; cleans, paves, and maintains streets and alleys; trims city trees; designs public facilities; inspects city projects; contracts for public improvements; expedites and coordinates permits; hears and resolves complaints; coordinates anti-litter and anti-graffiti programs; coordinates recycling programs; coordinates household hazardous waste round-ups; and coordinates industrial recycling, hazardous materials and water reclamation programs, and manages and coordinates the city's stormwater pollution abatement program.

Sanitation

Bureau of Sanitation (213) 473-7999

433 South Spring Street, Fourth Floor

Fax: (213) 473-8100

Los Angeles 90013

General Information: (800) 773-2489

Industrial Waste Division: (213) 847-0802

Night Emergency (4 p.m.-12:30 a.m.): (213) 485-5391

Sewer and storm drain problems: (213) 847-0527

Collects and disposes of household trash and dead animals, and operates the citywide recycling program. Operates and maintains the sewage and stormwater collection systems, treats and disposes of sewage, and controls the discharge of industrial waste. Does **NOT** collect trash on the following holidays: New Year's, 4th of July, Labor Day, Thanksgiving Day and Christmas Day. Following

these holidays, trash collection is delayed by one day. For example, if the holiday falls on Wed, the collection is postponed to Thursday.

Bulky Item Pick Up and Missed

Trash Collection (800) 773-2489
Harbor Area Yard (310) 548-7655

Call about missed trash collection, trash collection issues, bulky item pick up, appliances for recycling, yard trimmings drop-off, horse manure collection (for composting), dead animal pick up, and once a year bulky brush pick up. Mon-Fri 7:30 a.m.-5 p.m. Hotline is closed on City holidays. If you wish to report a missed trash collection, you may also call your local sanitation yard directly at the above numbers.

Sewer Service Charge (800) 540-0952

The City has been required by the federal government to build new sewage treatment facilities, and upgrade existing ones in order to clean up the sewage before it is dumped into the ocean. Federal law also forces the City to collect the costs from the sewer service charge, which appear on the water and power bills. If your property is not connected to the sewer system, call to receive an exemption.

Recycling (800) 98-TOXIC
(213) 847-1444

Technical assistance for biosolids, buying recycled products, commercial/industrial recycling, construction and demolition recycling, composting, household hazardous waste collection, organic recycling, and used oil collection.

Stormwater Management (800) 974-9794

Contact for storm drain maintenance including inspection, cleaning and repair; response to storm drain emergencies including flooded streets intersections and homes; and maintenance of debris basins and flood control channels belonging to the City.

Wastewater Collection (213) 485-5884

Contact for preventive sewer maintenance including inspection, cleaning, and repair, and response to sewer emergencies including sewer spills and sewage flooded homes.

Seven Commonly Asked Sanitation Questions and Answers

1. My trash can was stolen/damaged, where can I obtain a new one?

Call (800) 773-2489.

2. Where may I report a dead animal on the street?

Call (800) 773-2489 for free dead animal collection to all city-serviced households.

3. Occasionally, I have additional trash that does not fit in the container. How may I dispose of this trash?

You may purchase extra capacity tags at a cost of \$1 each (minimum purchase is five). Tags are intended for occasional use only, when extra capacity service/collection is not needed on a regular basis. They are limited to 25 per year per household for either type of material (trash or yard trimmings).

4. Is there an extra capacity service charge for trash that does not fit in the garbage container?

Yes, there is. The charge is \$5 per month for each 30 gallons of extra capacity trash. For extra capacity yard trimmings, the fee is \$2.50 per month for each 30-gallon receptacle. Minimum service period is 6 months.

5. How can I lower my sewer service charge?

You can lower it by conserving water during the winter rainy period. This period usually extends from no later than October through March. Customers should also install water-conserving devices such as ultra-low flush toilets and low-flow showerheads.

6. Where does my wastewater end up?

It is collected and treated to standards that are set by the state and federal governments through four treatment plants that the City operates and maintains.

7. Where do I report the illegal dumping of chemicals into the storm drain?

Call the Stormwater Management Division at (800) 974-9794.

Street Flooding

To report a water leak, call the Department of Water and Power at (800) DIAL-DWP.

Street Lighting

Bureau of Street Lighting (City)(213) 847-6389
600 South Spring Street Burned-out lights: (800) 303-5267
Suite 700, Los Angeles 90014

The Bureau is responsible for the design, construction, operation and maintenance of the public street lighting system. The cost of installation and maintenance for most lighting systems is paid by property owners who directly benefit from the lighting. Under special conditions, and upon request by nearby residents or businesses, a light (utilitarian light) may be installed on an existing wooden power pole.

Assessments Division (City)(213) 847-5583
600 South Spring Street, Suite 700, Los Angeles 90014

Bureau of Engineering(310) 575-8381
650 South Spring Street, Suite 700Fax: (310) 575-8631
Los Angeles 90014

An assessment proceeding is a means of financing local improvements, such as paving, curbs, gutters, sidewalks, sewers, storm drains, street trees, street lights, etc. The assessment can be initiated by the local property owners or by Council action. When initiated by property owners, a petition is circulated and signed by a majority of the property owners who will be affected by the improvements. If the assessment is approved, all affected property owners, since they will be billed, are notified of the proceeding. Two public hearings are held. Construction of approved projects depends on the limited availability of funds, which are allocated on the basis of citywide priorities. For advice regarding assessments, other than street lighting, or for information on where you should submit a petition, contact any of the above Bureau of Engineering offices. In cases where the City is forced to correct hazardous conditions on individual properties, it may also assess individual property owner. If the property owner does not correct the situation, the City will correct the situation itself and bill the owner. Examples of this type of assessment include the clearance of brush and removal of obstructions in parkways.

Street Services

Bureau of Street Services (City).....(800) 996-2489
600 South Spring Street, Suite 1200, Los Angeles 90014

Responsible for maintaining, repairing and cleaning city streets, bridges, tunnels, drainage facilities, retaining walls, pedestrian subways, and other structures in the right-of-way, such as sidewalk inspection; providing general maintenance for landscape islands and embankments; trimming parkway trees; weed abatement and lot cleaning. Monitors lot clearance, street usage, illegal sign removal, and tree and landscaping patterns.

Emergency Street Clearance(800) 996-2489
Before 7 a.m., or after 5 p.m.: (213) 485-2121

A 24-hour service is provided for emergencies such as fallen trees, debris blocking traffic, and general emergency maintenance problems. Call the above numbers.

Lot Cleaning

Responsible for correcting weed and debris nuisances on unimproved public and private properties located outside the Mountain Fire District. Property owners must keep their property free of weeds and debris. Owners of property located outside the Mountain Fire District and the Brush Sweep Area may be notified

by the Lot Cleaning Division, Fire Department, or the Los Angeles County Health Department when lot clearance work is required. If a property owner fails to perform the work, the City will clear the lot and place a charge for the work on the owner's property tax bill. To report fire hazards, call your local fire station. They will investigate reported locations, determine if a fire hazard exists, and take appropriate action.

Sidewalks

Currently the City does not have a sidewalk repair program. However, in the interest of public safety, Street Services will make temporary repairs with asphalt at no cost to the property owner. Some property owners prefer to make permanent repairs with concrete, which is more aesthetically pleasing. The Bureau of Engineering has been authorized to issue a no-fee "A" permit to property owners for sidewalk off-grade conditions due to parkway tree root expansion. If there is an easement across your property, even if there is no sidewalk, the City may still require that you maintain a clear and unobstructed walkway.

Street Trees Division

Responsible for the maintenance of trees and landscaping in public areas, for trimming and removing trees/plants that project into streets or sidewalks. Investigates complaints concerning trees, inspects and issues permits for planting and removal. The City is not responsible for tree problems on private property.

Street Use Inspection Division

Responsible for the area between the curb and the building line, and for the enforcement of the ordinances governing the use of public rights-of-way, including news racks, and the removal of illegally posted signs.

House Numbers(213) 485-5668

The Street Inspection Division issues permits to people who would like to paint a house number on the curb in front of a residence. This should not be done without the owner's permission. The City does not require that numbers be painted on the curb.

RECORDS

Los Angeles County Registrar-

Recorder/County Clerk(562) 466-1310
12400 Imperial Highway (800) 815-2666
Norwalk 90650 **regrec.co.la.ca.us**

Supplies certified copies of birth certificates for \$15, marriage certificates for \$12, and death certificates for \$8. Mon-Fri 8 a.m.-4:30 p.m.

Birth and Death Certificate/Marriage License.....(562) 462-2137

DBA (Fictitious Business Name)(562) 462-2058
Deeds(562) 462-2125/2000

RECREATION AND PARKS

Government Agencies

Recreation and Parks Department (City)(213) 473-7070
200 North Main Street Fax: (213) 473-7057
City Hall East, Room 1350, Los Angeles 90012

Manages all 16,039 acres of municipally owned and operated recreation and park facilities. The department is controlled by the Board of Recreation and Park Commissioners, a five-member board appointed by the Mayor and confirmed by the City Council. The Board sets policy, establishes fees and approves license agreements for concessions.

Griffith-Metro Region(213) 485-5501
3900 Chevy Chase Drive, Los Angeles 90039

Pacific Region(310) 548-7598
1670 Palos Verdes Drive North, Harbor City 90710

Valley Region.....(818) 756-9404
6335 Woodley Ave., Van Nuys 91406

To locate or contact a specific park, contact one of the regional offices.

Maintenance Supervisor.....(310) 548-7519
Responsible for the maintenance of all parks in the Harbor/Pacific Region.

Tennis Reservations.....(213) 520-1010
Wedding Site Reservations.....

Call for reservations at least six months prior to the wedding.
Devonshire/Northridge: (818) 349-7341
Griffith-Metro: (213) 485-5504
Orcutt Ranch/West Hills: (818) 346-7449
Pacific: (310) 548-7675
Valley: (818) 785-5798

Department of Beaches and Harbors (County)(310) 305-9503
13837 Fiji Way, Marina Del Rey 90292

Parks and Recreation Department (County).....(213) 738-2961
433 South Vermont Ave., Los Angeles 90020

Fish and Game Department (State).....(562) 590-5132
330 Golden Shore, Suite 50, Long Beach 90802

Park Information Service (State)(213) 620-3342
128 Paseo de la Plaza Street, Los Angeles 90012

Recreational Services

Aquatics.....(818) 765-0284

The Aquatic Section operates 58 swimming pools, 43 outdoor summer pools, 10 year-round pools and five camp pools. Services include swimming lessons, individual and team sports, junior lifeguard training, fitness and small craft (basic canoeing and basic kayaking) classes.

Beaches

The beaches are operated and maintained by the County. Camping fires (except at Playa del Rey), dogs, vehicles and consumption of alcohol is prohibited. Lifeguards on duty from 9 a.m.-7 p.m. during summer, and 9 a.m.-5 p.m. during winter. For information on beach and surf conditions, call general (310) 379-8471, Zuma (310) 457-9701, Santa Monica (310) 578-0478, or Cabrillo Beach (310) 832-1130.

Surf Conditions (310) 379-8471

Cabrillo: (310) 832-1130

Santa Monica: (310) 578-0478

Zuma: (310) 457-9701

Cabrillo Beach.....(310) 548-7738

3720 Stephen White Drive, San Pedro 90731

Cabrillo Beach, located in San Pedro, overlooks the Los Angeles Harbor and Catalina Island. It is haven for boaters, windsurfers, and other water enthusiasts. The beach is open seven days a week. The parking fee entitles patrons to free admission to the Aquarium and unlimited use of the entire facility. Please call for information regarding boating, picnic reservations, or parking arrangements.

Cabrillo Marine Aquarium(310) 548-7562

Situated at Cabrillo Beach, with a view of the Port of Los Angeles, the Aquarium and its active volunteers offer museum tours, whale watching trips, grunion observation programs, tours of adjacent tidepools, marine biology classes and study projects. The new Aquarium has many seawater aquaria, interpretive exhibits on Southern California sealife and laboratories. A 40-foot outdoor touch tank houses over 2,000 tidepool plants and animals where visitors can touch tidepool sea life. Open every day except Mondays, Thanksgiving, and Christmas.

Municipal Sports(213) 485-7611

The primary function of this section is to provide sports programs for the adult citizens of Los Angeles. Programs include

soccer, softball and volleyball. Individual competition is offered in tennis and long distance running.

Therapeutic Recreation (818) 756-9757
TDD: (818) 756-7609

This mission is to provide quality programs and classes to persons with disabilities. The services include recreation, leisure, education and treatment.

Venice Ocean Front Walk

Restaurants, street performers and vendors line the Ocean Front Walk. Paddle tennis, basketball courts, and Muscle Beach.

Griffith Park

Griffith Park Ranger's Office..... 24-hours: (323) 913-4688
4730 Crystal Springs Drive, Los Angeles 90027

The park ranger's office in Griffith Park is the best place to start for information and services. The office features a live dispatch officer 24-hours a day, maps, directions, and other useful resources.

Autry Museum of Western Heritage (323) 667-2000
4700 Western Heritage Way

Bird Sanctuary

Vermont Canyon Road

Equestrian Center..... (818) 840-9063
480 Riverside Drive

Greek Theater..... (323) 665-1927

The outdoor amphitheater has a seating capacity of over 6,000 and is leased by the City for presentations of concerts, light operas and other cultural entertainment programs.

Griffith Observatory (323) 664-1191

The world-famous Griffith Observatory houses a 650-seat air-conditioned Planetarium Theater, the Hall of Science, and a twin refracting telescope. The Observatory offers a beautiful view of the city, and is open daily, except Mondays, from September to June, and seven days a week during the summer months.

Laserium..... (818) 901-9405
Call for show information.

Los Angeles Zoo..... (323) 666-4650

This 113-acre zoological facility is home to more than 1600 animals, birds and reptiles from around the world. Outstanding exhibits include Tiger Falls, the Koala House, Adventure Island, and the Children's Zoo. Enjoy animal shows and browse in the refreshment stands, gift shops and bookstores. Zoo is open every day from 10 a.m.-5 p.m., except Christmas.

Merry-Go-Round..... (323) 665-3051
Crystal Springs Drive

Pony Ride(323) 664-3266

Crystal Springs Drive

Train Rides.....(323) 664-6903

Located at Griffith Park and Southern. \$2-adults, \$1.50-child.

Travel Town (323) 662-5874

5200 West Zoo Drive

An outdoor transportation museum specializing in pre-World War II railroad equipment. Exhibits include fourteen steam locomotives, passenger and freight cars, cabooses, two operating diesel locomotives, and a special exhibit on fire fighting in Los Angeles from 1869 to 1940. Open daily except Christmas. Free.

Natural Protective Corridors

Mulholland Scenic Parkway

This unique 50-mile roadway stretches from Griffith Park to Leo Carrillo State Beach. A “protective corridor” has been created around the road so view sites, hiking, bicycling and equestrian trails can be established.

Santa Monica Mountains National

Recreation Center.....(805) 370-2300

401 West Hillcrest Drive, Thousand Oaks 91360

This 150,000-acre stretch of mountains between Griffith Park and Point Mugu in Ventura County was established by Congress in 1978. 33,000 acres is existing public parkland, and plans call for the purchase of an additional 57,000 acres.

Golf

Golf Course Reservation and Information.....(213) 473-7055

Armand Hammer Gold Course (Holmby Park)... (310) 276-1604

601 Club View Drive, Los Angeles

18-hole, (1,832 total yards) 2 lawn bowling green

Griffith Park

Harding Golf Course.....(323) 663-2555

4730 Crystal Springs Drive

18-hole, par 71. (6,610 total yards)

Los Feliz Golf Course.....(323) 663-7758

3207 Los Feliz Blvd.

9-hole, par 3. (1,043 total yards)

Roosevelt Golf Course.....(323) 665-2011

2650 North Vermont Ave.

9-hole, par 4. (2,478 total yards)

Wilson Golf Course.....(323) 663-2555

4730 Crystal Springs Drive

18-hole, par 72. (6,945 total yards)

Rancho Park.....(310) 838-7373
10460 West Pico Blvd., Los Angeles
18-hole, par 71. 9-hole, par 3. (5,200 total yards) (pitch and putt)

Horticulture Centers

Exposition Park Rose Garden..... (213) 748-4772
Wedding Reservations: (310) 548-7671

This 7-acre rose garden is the largest of its kind in the nation. Many weddings are held among the approximately 19,000 rose bushes (about 200 varieties).

Watts Senior Citizen Center Rose Garden..... (323) 564-9440
1657 East Century Blvd., Los Angeles 90002

Museums

Drum Barracks Civil War Museum(310) 548-7509
1052 Banning Blvd., Wilmington 90744

Built during the Civil War as officers' quarters, the sole surviving structure of early California government headquarters. Open Tues-Sat.

Fort MacArthur Military Museum(310) 548-2631
3601 South Gaffey Street, San Pedro 90731

The fort was built in 1916, and features exhibits which include photos, maps, drawings and artifacts from the defense of Los Angeles Harbor from 1916-1945, World War II History, and local civil defense. Armaments and munitions are on display, as are films of wartime propaganda and coast artillery weapons in action. Free.

Los Angeles Maritime Museum(310) 548-7618
Berth 84 Foot of Sixth Street, San Pedro 90731

Has seven galleries containing collections of crafted models, paintings, seafaring artifacts, and memorabilia reflecting the maritime heritage. This floating museum, located in Port of Los Angeles Berth 84, is open Tues-Sun 10 a.m.-5 p.m.

Historic Sites

Barnsdall Park(323) 660-4254
4800 Hollywood Blvd., Hollywood 90027

This land was originally the residence of Aline Barnsdall who commissioned Frank Lloyd Wright to design her home, called Hollyhock House, on the crown of the hill.

Year-Round Pools

Banning (outdoor, heated) (310) 548-7420
1415 North Avalon Blvd., Wilmington

SENIOR CITIZENS

To receive a free comprehensive citywide guide to services and programs for seniors, call (213) 485-3391. An electronic version of this guide is also available on the Internet at: www.lacity.org/council/cd2

TAXES

Government Agencies

City Clerk's Office (City)(213) 626-9271
Tax and Permit Division

Department of Water and Power Building
111 North Hope Street, Room L68, Los Angeles 90012

Every person who engages in any business within the City is required to obtain the necessary Tax Registration Certificate(s) and make payments of either the business tax or payroll expense tax. For your convenience, forms may also be obtained at the following Department of Building and Safety location:

638 South Beacon Street, Room 211(310) 732-4537
San Pedro 90731

Assessment Appeals Board (County).....(213) 974-1471
County Board of Supervisors, Hall of Administration
500 West Temple Street, Room B-50
Los Angeles 90012

The Assessment Appeals Board increases or lowers individual assessments but has no jurisdiction to grant or deny exemptions or to consider allegations that claims for exemption from property taxes have been improperly denied. Protest petitions may be filed July 2nd through September 15th. For the hearing, you will need to fill out an application form with the specifics of your case.

Tax Assessor (County)(213) 974-3211
500 West Temple Street, Room 225 www.co.la.ca.us/assessor
Los Angeles 90012

Applications for this property tax exemption (currently \$7000 of market value) may be filed between March 1 and April 15. If you file before April 15, you will get a 100% refund. Deed to real property should be presented. Partial exemptions may be granted until December 1.

Tax Collector (County)(213) 974-2101
500 West Temple Street, Room 437
Los Angeles 90012

Collector's Office (State).....(916) 445-3028

Division of Collection, Estate Taxes

Bureau of Tax Administration

P.O. Box 942850, Sacramento 94250

State Property Tax Postponement (800) 952-5661

This program gives qualified persons the option of having the State of California pay all or part of the property taxes on their homes. Persons eligible must be disabled or at least 62+, must actually be living on the property in question, and annual total household income level can not exceed \$24,000. While this program can help seniors stay on their property, even if they cannot afford to pay the property tax, this program is not a property tax exemption or deferment. At some point in time, the State of California expects a repayment of all postponed property taxes plus interest. The State may put a lien on your property. You or your estate will still be liable even if you leave the property or pass away. It is recommended you consider your options and situation carefully before applying.

Unclaimed Property (800) 992-4647

www.sco.ca.gov

Use the web site to search for unclaimed money and property that the State may be holding for you.

Franchise Tax Board (State)..... (800) 852-5711

300 South Spring Street, Suite 5704

Los Angeles 90013

www.ftb.ca.gov

Provides general assistance and information on state personal income tax, property tax exemption, corporations, and other State taxes, fees, regulations. The Homeowner and Renter Assistance programs are a once-a-year reimbursement by the State of a portion of the property taxes paid on your home. In the case of a renter, it is a reimbursement of a portion of the property taxes presumed to have been paid as part of your rent payments. In order to be eligible you must be either disabled or at least 62+. The total annual income of all household residents may not exceed \$33,000. In the case of renter's assistance, roommates can in certain cases receive individual reimbursement.

Internal Revenue Service (Federal)..... (800) 829-1040

300 North Los Angeles Street, Room 1016

Los Angeles 90012

www.irs.gov

Private Tax Assistance

American Association of Retired

Persons (AARP).....(888) 227-7669

Tax-Aid (562) 496-2277

3200 East Carson Street, Lakewood 90712

Offers free assistance in filing tax returns from mid-February to April 15th. The toll-free number connects you to a national switchboard, which will refer you to the nearest AARP Tax-Aid site

according to your zip code. For a live operator and referrals, you can also call AARP's Lakewood office.

Tax Counseling for the Elderly (TCE).....(800) 829-1040

Designed for persons 60+, particularly those who are confined to their residences or retirement communities. IRS-trained volunteers from non-profit organizations provide free tax counseling and basic income tax return preparation to senior citizens. Volunteers will travel to the homes of those taxpayers who are unable to come to a local TCE site. The above 800 number will connect you to the closest TCE sites. Call during tax season February-April 15th. Expect phone lines to be congested.

Volunteer Income Tax Assistance (VITA)(800) 829-1040

IRS-trained volunteers provide free tax assistance at community locations to individuals who need assistance with basic income tax return preparation. Aimed at those for whom paid assistance may be out of reach, those who are non-English speaking, persons with disabilities, those with a low-income, the elderly, and other individuals with special needs. Call during tax season, February-April 15th, (phones may be congested).

Utility Tax Assistance

Please see the “**Utilities**” section for information on senior discounts on water, electricity, and utility user’s tax exemption.

TOURISM INFORMATION

Los Angeles Visitors and Convention Bureau.....(213) 624-7300
633 West 5th Street, Suite 6000, Los Angeles 90071

The official travel and tourism promotion organization for Los Angeles. Provides brochures and information on things to see and do in and around the city, and it can be useful to residents entertaining out-of-town guests. Multilingual counselors are available to assist non-English speaking visitors.