

TRANSPORTATION

Government Agencies

Department of Transportation (City)(213) 580-1177
221 North Figueroa Street TDD: (213) 977-7032
Suite 500 Complaint Line: (818) 756-9418
Los Angeles 90012-2601 TDD: (818) 756-7642

www.ci.la.ca.us/ladot

Responsible for the installation and maintenance of traffic signals, signs, parking meters, street name signs and other control devices. Oversees taxicabs and ambulances and enforcement of provisions of franchises as well as parking, intersection control and crossing guard services. Operates local transit programs such as DASH Commuter Express and CITYRIDE. **Does not have responsibility for freeways (CALTRANS) or the regional network (MTA and Metrolink)**

CITYRIDE (City).....(213, 818, 310) 808-RIDE
Reservations: (818) 908-1901
Fax: (818) 901-2045

Offers four discount transportation programs for seniors 65+, and disabled citizens. By registering with CITYRIDE, they can purchase a book of transit scrip which can be used to obtain MTA monthly passes and rides on CITYRIDE shared lift-vans, as well as discounts on private taxis and private lift-van services. Scrip costs \$15 or \$6 if you are on Medi-Cal or Supplemental Security Income. Mon-Fri 6:30 a.m.-4:30 p.m. No weekend service. Bilingual staff.

Abandoned Vehicles.....(800) ABANDON

Any vehicle not on private property that has not been moved for 72-hours may be considered abandoned. A citation will be placed on the vehicle, which will be towed away at the owner's expense. For information and enforcement services, please contact the Department of Transportation.

Engineering Districts

The Department of Transportation is responsible for authorizing the installation, modification, or removal of all traffic control devices, traffic signals, stop signs, regulatory and warning signs, crosswalks, signal phasing, pavement markings and parking regulations throughout the city.

Central District.....(213) 580-3777
201 North Figueroa Street, Suite 600, Los Angeles 90012

Southern District(310) 732-4599
638 South Beacon Street, San Pedro 90731

Transit Service Information (City) (213/310/818) 808-2273
TDD: (213) 977-7031

Contracted by the Department of Transportation, this number provides information and referrals for all your city transit needs and questions, including commuter express, Metropolitan Transit Authority, and disabled transportation.

Metropolitan Transportation Authority (MTA)... (213) 922-6000
One Gateway Plaza, Los Angeles 90012

Responsible for the management, construction and operation of the regional bus, subway, and rail system. Board members are appointed by the Mayor, the County Board of Supervisors, and the other cities in the system. The City Council has no legal authority over the MTA.

MTA Bus Schedule Information (800) 266-6883

Disabled Emergency Hotline..... (800) 621-7828

TDD (800) 252-9040

MTA Customer Relations (800) 464-2111

You may request maps, bus rider guides, a directory of MTA ticket outlets, fare information, and MTA service to LAX. For information, write to MTA, P.O. Box 194, Los Angeles 90053.

Airport

Airport Shuttle (310) 646-6402

Los Angeles International Airport (LAX) provides free shuttle service to and from Parking Lot C and the terminals, seven days a week, 24-hours a day. Services the disabled.

Airport Disabled Service

Extra-wide parking spaces, identified by symbol or marked “Disabled Parking” are conveniently located in all parking lots and on every level of parking structures immediately adjacent to elevators. Parking for the disabled, with free shuttle service to and from airline terminals, is offered at Lot C at 96th Street just east of Sepulveda Blvd., and Lot B at 111th Street and La Cienega. Lift-equipped shuttle buses operate continuously between Lots B and C and the airline terminals. Travelers can also request a van equipped with hydraulic lift that provides standby shuttle service for disabled persons in wheelchairs to and from Lot C. Passengers returning to LAX should call (310) 646-6402 or (310) 646-8021 for pick up. The brochure *All About LAX* includes are instructions and tips for disabled and elderly persons. To obtain a copy, call the Department of Airports, Public Relations Department at (310) 646-5260.

Flyaway Bus Service (818) 994-5554

Nonstop service is available to the Los Angeles International Airport from the Van Nuys Airport Bus Terminal (Woodley and Saticoy). Fare is \$3.50 one-way and \$6 round-trip per person, \$1.75 each way for children ages 2-12.

Airport Parking

Where you park depends on how long you park. Lots are designed for hourly, daily and long-term use to suit your needs. Long term parkers can save and avoid congestion by using the economy perimeter lots B and C with free, frequent shuttle service to and from the terminals. Metered parking is available opposite Terminals 1-7 on the arrival level, two-hour maximum (use quarters only). Trucks, trailers and campers should use perimeter lots because of restricted clearance in parking structures and limited open parking in the terminal area.

Los Angeles International Airport (LAX).....(310) 646-5252

Burbank-Glendale-Pasadena Airport.....(818) 840-8840

2627 Hollywood Way Complaints: (800) 441-0409

Burbank 91505

Santa Monica Airport(310) 458-8591

3223 Donald Douglas Loop South, Santa Monica 90405

Long Beach Airport(562) 570-2600

4100 Donald Douglas Drive Complaints: (562) 570-2632

Long Beach 90808

Call for information on airport services, airline information, disabled services, ground transportation, parking, airport administration and for general airport information.

Bicycle Programs

Call (213) 485-9957 for recorded information about the city's bicycle program. See the “**Bicycling**” section for more information.

Car Pooling

Southern California Rideshare (800) COMMUTE

818 West 7th Street, Twelfth Floor, Los Angeles 90017

Offers various car pool, van pool, and other ride share programs throughout Southern California. By telling a Rideshare operator your commuter route and schedule they will send you a list of car pools and van pools looking for members that best fit your needs. It is then up to you to contact these car and van pools and the arrangement you are most comfortable with. If you are unable to find a car or van pool, Rideshare will also provide you with busing, shuttle, and other commuter information. Employers often offer financial incentives for employees who car pool.

Freeways

Department of Transportation (State).....(213) 897-3656
120 South Spring Street, Room 100, Los Angeles 90012

Responsible for the maintenance of state highways and freeways.

Private Non-Emergency Transportation

Access Services, Inc......(800) 827-0829
P.O. Box 7184, Los Angeles 90071-0684

This service is available primarily to the frail, physically disabled, or individuals with diminished mental capacity who are unable to utilize conventional public transportation. Access Services will arrive in front of your residence and transport you anywhere within the city. Fees run from \$1.50 to the maximum of \$4 for each one way trip.

Medi-Van.....(888) 633-4743

An appointment is necessary. Medi-Cal and private insurance are accepted. Medi-Cal approval may take six months.

Parking

Off-Street Parking(213) 485-9543

Develops, manages and maintains public off-street parking facilities throughout the city.

Parking Enforcement Area Offices and Crossing Guard Offices

Provides traffic enforcement personnel 24-hours a day, seven-days-a week to ensure safe and efficient movement of traffic and provides crossing guard services for children attending schools in the city.

Harbor Area Enforcement Office.....(310) 233-7206
544 North Avalon Blvd., Room 310, Wilmington 90744

Harbor Area Crossing Guard Office(310) 233-7208
544 North Avalon Blvd., Room 200, Wilmington 90744

Parking Meter Hot Line.....(877) 215-3958

To report broken or malfunctioning parking meters. Assistance available in Spanish and English.

Parking Violations Bureau(213) 623-6533
TDD: (213) 623-7046

This Bureau is operated by a private company under contract with the City. It is responsible for the processing, tracking and administrative review of parking citations, and for collection of parking fines on behalf of the City.

Preferential Parking Program(323) 913-4600

This program ensures the availability of residential parking in areas where heavy demand or limited parking space exists. Program staff investigates residential area requests for establishment of preferential parking districts. After a preferential parking district is approved by the City Council, program staff arranges for the posting of parking restrictions and for the sale of preferential parking permits to area residents.

Taxis, Ambulance, and Franchise Inquiries

Franchise Regulations Division.....(213) 580-1272

221 North Figueroa Street, Suite 400, Los Angeles 90012

Investigates services and establishes rates of privately owned utilities in the city such as taxicabs. Also establishes taxi zones and bus stops.

Taxicab-Ambulance Permits and Complaints.....(213) 580-1272

221 North Figueroa Street, Suite 400, Los Angeles 90012

Receives complaints against a taxicab or ambulance driver.

Trains

Amtrak(800) 872-7245

Union Station **www.amtrak.com**

800 North Alameda Street, Los Angeles 90012

Provides information on schedules, reservations, rates, fares, and arrivals. Discounts are available to the disabled and to senior citizens.

Metrolink(800) 371-5465

Commuter rail service to and from downtown Los Angeles Union Station. Call for schedules and fares.

UTILITIES

Public Utilities Commission (State).....(213) 576-7000

320 West 4th Street, Suite 500, Los Angeles 90013

Regulates the rates and services provided by privately-owned utility companies such as Southern California Gas, Pacific Telephone, General Telephone, Southern California Edison, railroads, buses, trucks, intrastate airlines, etc.

Department of Water and Power

Department of Water and Power (DWP)..... (800) DIAL-DWP
111 North Hope Street TDD: (800) HEAR-DWP
Los Angeles 90012

The DWP offers a variety of services and handles all questions and complaints concerning power failures, down electrical lines, and your utility bill. The DWP is an independent department, and is not under the direct operational or budgetary control of the City Council or the Mayor.

Alternative Cooling Information..... (800) U-ASK-DWP

Alternative cooling brochures describing potential measures for residential customers to use in place of their traditional mechanical air-conditioning systems are distributed upon request.

Business Enterprise Outreach Program (213) 367-2310

Women/Minority Business Enterprise
DWP Purchasing Office
P.O. Box 51111, Room 620, Los Angeles 90051-0100.

Promotes the opportunities for minority and women business enterprises to compete for contracts to provide services to the DWP.

Conservation Program..... (800) 827-5397

Information on DWP conservation tips, programs, and energy audits, that will help reduce your utility bill.

Electric Transportation Program (800) 552-2334

The DWP can help your business incorporate electric vehicles into your fleet and install charging stations at your facilities. Electric vehicle demonstrations and materials are available for your company or public events.

Electric Trouble..... (800) DIAL-DWP

For power outages and street light replacement.

Exhibits..... (800) 322-8830

For your next community fair, DWP offers a wide variety of exhibit topics, including earthquake preparedness, water and energy conservation, and child electrical safety. Literature offering additional information on a variety of water and power-related issues are provided with the exhibits.

New Business Information..... (800) DIAL-DWP

Offers information on temporary service, engineering, meter service, Building and Safety releases, interpretation of rules for new and modified electric and water services, and inspection for compliance with plans and regulations for electric and water services.

Rebate Information..... (800) 544-4498

Information on the various rebate programs offered by the DWP including its washing machine and low-flush toilet programs.

Sewer and Sanitation Service Charges(800) 540-0952

If you have questions about the Sewer or Sanitation Equipment Charge billing, please call the Bureau of Sanitation at the above number.

Street Light Maintenance(800) DIAL-DWP

Call for street light lamp replacements or globe washing.

Tree Trimming(800) DIAL-DWP

The DWP is responsible for trimming trees that grow into power lines to ensure safety. This is done on a regular basis, but if any safety concerns in your area should arise, call the above number.

Water Quality(213) 367-3182

Call for inquiries, complaints or technical questions regarding water quality and testing.

Water Trouble(800) DIAL-DWP

If you see a water leak from a city water-main, service connection or meter, the DWP will repair it. If the leak is from a pipe on private property, the owner will be notified and will be responsible for repairing it.

Ultra-Low-Flush (ULF) Toilet(800) 610-9682

You are eligible to receive a rebate if you purchase and install an approved ultra-low-flush toilet, which replaces a non-ULF model.

The Gas Company

The Gas Company(800) 427-2200

The Gas Company is a separate organization from the DWP. All gas complaints and questions should go to the Gas Company hotline.

Discounts for Low-Income and the Disabled

Lifeline(213) 368-7100

For persons 62+ and the permanently disabled. Total household income must be \$20,500 a year or less, not counting social security income. Provides a flat discount on each DWP bill of \$28.22 on electricity and \$20 on water. Call the City Clerk's Office at the above number for an application.

Low-Income Home Energy Assistance

Program (LIHEAP)(800) 433-4327

Customers who receive Social Security income and Aid to Families with Dependent Children may receive assistance to pay for heating costs. The check would be made out to the customer and the appropriate utility company and must be endorsed by both. The State administers this program. For more information, call the above number.

Project Angel(800) DIAL-DWP
(800) 499-1544

Project Angel is a program funded by DWP customers to assist meeting energy and water needs of low-income DWP residential customers. Funds for this program are administered by United Way and dispensed once a year.

Residential Low-Income Rate.....(800) DIAL-DWP
(800) 342-5397

You may qualify to receive a discount equivalent to about 15% of the average cost of electricity and water for your permanent residence if you meet specified eligibility requirements. To find out if you qualify for this rate, call the above 800 number. You are also eligible to receive financial incentives if you are a commercial, industrial or institutional customer who improved your facilities with pre-approved, water efficient equipment and products.

Time-of-Use Rate.....(800) U-ASK-DWP

You may benefit from this rate if most of your electricity usage is in the base hours (8:00 p.m. to 9:59 a.m. and all day on weekends). This rate is based on the time of day energy is consumed.

Utility User's Tax Exemption(213) 368-7100

Applicable for persons 62+ and persons classified as disabled. Household income can not be more than \$20,500. Upon approval from the City Clerk's Office, removes the City's 10% tax from gas, water, electric and telephone bills, and removes the City sanitation charge. The utility tax exemption guarantees you the **Lifeline** discount rate for water and electricity. A refund for the prior twelve months is available on the utility tax exemption program if you have not already applied. A refund is also possible if the utilities are included in your rent, or if you live in an apartment, mobile home, or rest home when you furnish the City with a receipt detailing the charges. Call the City Clerk's Office at the above number for an application.

Telephone

Low-cost telephone service is available. If you make only a few calls each month, you may save substantially. Both Pacific and General Telephone Companies offer lifeline rates. Rates depend on individual circumstances. For information, call your local phone company business office as listed on your monthly bill.

General Telephone(800) 483-4000

Pacific Bell.....(800) 310-2355

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VETERANS SERVICES

Government Organizations

Department of Military and Veterans Affairs (County).....(213) 744-4825
1816 South Figueroa Street, Room 201, Los Angeles 90015

Provides information and assistance on services and claims.

California Department of Veterans Affairs (State).....(800) 700-2127
12070 Telegraph Road, Suite 210, Santa Fe Springs 90670

Offers various benefits and services for California veterans, including fee-waivers on college tuition for dependants of disabled veterans, low-cost veteran home loans, and veteran senior housing communities.

Department of Veterans Affairs (Federal).....(800) 827-1000
11000 Wilshire Blvd., Los Angeles 90024 **www.va.gov**

Provides benefits for veterans and their dependents. The VA provides medical care, dental care, funeral arrangements, psychological services, educational benefits and loans. Write or call for a comprehensive list of benefits, and locations of various medical clinics.

West Los Angeles Medical Center.....(310) 478-3711
11301 Wilshire Blvd., Los Angeles 90073

Provides medical benefits for veterans and their dependents. Call your local center for more information or contact the Veteran's Administration for eligibility concerns.

Private Non-Profit Organizations

American Legion.....(213) 747-5341
Los Angeles County Council
1816 South Figueroa Street, Los Angeles 90015

Dedicated to assisting fellow veterans and their families.

Provides educational programs that help promote patriotism.

Long Beach #560.....(562) 428-4113
1215 East 59th Street, Long Beach 90805

Torrance #170.....(310) 320-8060
1109 Van Ness Ave., Torrance 90501

Wilmington #287.....(310) 426-5031
1260 Broad Ave., Wilmington 90744

Blinded Veterans Association.....(800) 669-7079
477 "H" Street NW Fax: (202) 371-8258
Washington, DC 20001

Seeks out blinded veterans, offers services enhancing employment opportunities, assists in procuring benefits offered by

public and private agencies, provides educational information and scholarships. Must have picture ID, proof of income and residence. Services are free, donations requested. Mon-Fri 5 a.m.-1 p.m.

California Council for Veterans Affairs(323) 299-6330
8652 South Vermont Ave., Los Angeles 90044

Provides comprehensive services for veterans including job development, counseling, education, and assistance with disability.

California Paralyzed Veterans Association.....(562) 494-5713
5901 East 7th Street, Building 122 (800) 497-0565
Room F-130, Long Beach 90822 Fax: (562) 494-5140

Non-profit services to veterans include research, sports, advocacy legislation, VA benefits, rehabilitation, and peer counseling. Mon-Fri 9 a.m.-4 p.m. Free.

Disabled American Veterans(213) 747-2661
1816 South Figueroa Street, Room 904, Los Angeles 90015-3499

Offers full range of services for disabled American veterans.

Jewish War Veterans(310) 479-8161
11000 Wilshire Blvd., Room 5210, Los Angeles 90024-3607

Provides assistance for disabled veterans and their dependents.

Veterans of Foreign Wars.....(310) 477-1791
11000 Wilshire Blvd., Los Angeles 90073

Provides information and referrals for Veterans and their family in order to help them better understand the benefits process.

VOLUNTEER SERVICES

Government Agencies

Volunteer Bureau (City).....(213) 485-6984
Office of the Mayor (888) 227-3452
200 North Main Street, Seventh Floor, Los Angeles 90012

The Bureau is located in City Hall to recruit and place volunteers in interesting positions within city government including various internships available to students. Other job listings range from city animal shelters to supporting the fire department.

Los Angeles Unified School

District (City).....(818) 997-2300 x6900
School Volunteer Program (213) 625-6900
450 North Grand Ave., Room G-253, Los Angeles 90012

The program offers various volunteer opportunities within the LAUSD including tutoring, mentoring, and in-class teacher assistance. People of all ages are encouraged to participate.

Los Angeles Zoo (City).....(323) 664-1100
Greater L.A. Zoo Association (GLAZA) ext. 363
5333 Zoo Drive, Los Angeles 90027

Docent program trains volunteers to lead school tours and to represent the zoo in the community at schools, hospitals and other locations. Other volunteer opportunities include preparing mailings, staffing special events and fundraisers and participating in behavioral research and enrichment.

The School Volunteer Program (City).....(213) 625-6900
Volunteer Training and Placement Fax: (213) 680-1611
Programs, and DOVES (Dedicated Older
Volunteers in Educational Services)
Los Angeles Unified School District
450 North Grand Ave., Building G-253, Los Angeles 90012

A public/private partnership between the Friends of the School Volunteer Program of Los Angeles and the LAUSD.

**Department of Children and
Family Services (County)**(213) 351-5602
In-Kind Services
425 Shatto Place, Suite 604, Los Angeles 90020

Volunteer to work with children. Donate clothing, toys, etc.

Department of Public Social Services (County)(818) 572-5542
Elderly Visiting Program
3405 Rio Hondo Ave., El Monte 91731

You may volunteer to offer companionship, emotional support, and friendship to the homebound and disabled elderly through this DPSS program.

District Attorney (County)(626) 572-6364
Victim-Witness Assistance Program (Volunteer Services)
3220 Rosemead Blvd., Second Floor, El Monte 91731

Volunteers assist victims and witnesses throughout the justice process. Volunteers contact victims and provide information on victim rights and program services, assist with emergency, financial needs, and provide court guidance and support. Must be 18+, pass a background check, work a minimum of four hours per week, and complete a one-day training program. Mon-Fri 8 a.m.-5 p.m.

Ombudsman Program (State).....(310) 393-3618
WISE Senior Services
1527 4th Street, Suite 250, Santa Monica 91401

Volunteers help seniors in nursing homes and other care facilities resolve problems. Volunteers must guarantee 16 to 20 hours monthly for one year.

Peace Corps (Federal).....(800) 424-8580
11000 Wilshire Blvd., Suite 8104 (310) 235-7444
Los Angeles 90024 **www.peacecorps.gov**

Volunteer to work in a developing nation for two years and three months.

Private Non-Profit Organizations

Amen, Inc......(310) 412-2680

International Science, Discovery, and Learning Center
6709 La Tierra Blvd., Room 261, Los Angeles 90045

Provides mentors for students ages 5-18. The mentors provide hands on assistance emphasizing reading, math, and science. Volunteers are needed for mentors and Amen support staff. It is not necessary to be an expert in math or science. Ease with children and a basic understanding of grade school level addition, subtraction, and multiplication often lead to the most rewarding mentorships. Training is provided.

American Cancer Society(800) 227-2345

Armenian Relief Society(818) 500-1343

An independent, non-governmental, and non-sectarian grass-roots organization, which serves the humanitarian needs of the Armenian people everywhere, and seeks to preserve the cultural heritage and identity of the Armenian nation. Volunteers are needed for all programs.

Big Brothers/Greater Los Angeles(310) 543-9388

713 Pacific Coast Highway, Suite A, Redondo Beach 90277

Provide one-to-one friendship between adult male volunteers and fatherless boys. Mon-Fri 8:30 a.m.-5 p.m. Must have driver's license, car insurance, over 18 years of age to volunteer, and 6-12 years to receive a Big Brother. Free.

Crippled Children's Society.....(323) 874-3300, ext. 328

Serves people of all ages with developmental and/or physical disabilities. Volunteers can either work at one of the eight community service centers, two camps, four adult vocational training centers or apartments. Administrative volunteers are also welcome.

Doing Something(310) 391-3907

Call to receive a monthly newsletter which lists a variety of volunteer projects for different charitable organizations. These are usually one-time events requiring four hours or less on the weekend or weeknights. This is a good way for the busy person to help the community.

Epilepsy Foundation.....(800) 564-0445

Serves people affected with epilepsy, plus family members and caregivers throughout Los Angeles County. Provides services through support groups, epilepsy education events, family weekend camp and residential camp, Information and Referral, TAPS (Training Applicants for Placement Success), newsletters and professional education. Help is needed with office work, mailings, weekend camp, event planning and fundraising.

Executive Service Corps of Southern California ..(213) 381-2891
520 South Lafayette Park Place, Suite 210, Los Angeles 90057

Retired business executives and professionals volunteer management consulting services to non-profit organizations in Southern California.

Recording for the Blind and Dyslexic.....(818) 226-6055

Provides recorded textbooks, library services and other educational resources to people who cannot read standard print because of visual, physical or learning disability. Needs volunteers with backgrounds in the sciences, law, medicine, computer technologies, and languages to transcribe textbooks to audiocassettes, Mon-Sat, including evenings.

Retired Senior Volunteer Program (RSVP).....(323) 461-4363
6501 Fountain Ave. (800) 424-8867
Los Angeles 90028 **www.cms.gov**

Part of the National Senior Volunteer Core, offices exist throughout the city and can place individuals ages 55+ in a wide variety of volunteering opportunities throughout Los Angeles.

Ronald McDonald House(323) 666-6400
4560 Fountain Ave., Los Angeles 90029

Provides low-cost/no-cost home-away-from-home for families whose children are being treated for cancer and other serious illnesses. Volunteers are needed to assist administrative staff with checking families in, conducting house tours, helping with special events, mailings, baking, cooking, minor housekeeping, doing crafts/games, and family outings. Volunteers wanted for major fundraising projects involving community outreach, but most importantly, to provide love and support to the families.

Stroke Association of Southern California(310) 575-1699
2001 South Barrington Ave., Suite 308, Los Angeles 90025

Provides free services to stroke survivors and their families. Services include home/hospital visitations, support groups, a telephone helpline, an information and referral service, a newsletter, and public education seminars. Volunteers are needed to answer the telephone "helpline," send out literature, attend health fairs, and work on special projects.

Volunteer Center(310) 215-1039
Assistance League of Southern California **www.volunteers.org**
8709 La Tijera Blvd., Los Angeles 90045

Volunteer Center ALSC mobilizes people and resources to meet community needs. Programs include adult and juvenile court referred community service, Volunteer Involvement Program (VIP), Retired Senior Volunteer Program (RSVP), parenting classes, teen counseling program, English as Second Language classes, citizen

training program and several programs for youth including Teen Outreach Program (TOP), Youth in Service to Youth Initiative, Prudential Youth Leadership, Institute, Urban Foresters in Training, Project Teen Outreach. Mon-Fri 9 a.m.-5 p.m. Staff also speaks Spanish and Tagalog.

Volunteers of America(213) 389-1500
3600 Wilshire Blvd., Suite 1500, Los Angeles 90010

Offers opportunities in over 30 Los Angeles human service agencies.

Women in Community Service(213) 741-5436

Dedicated to helping young, low-income women break the cycle of poverty and empower themselves. Provide assistance, counseling and guidance after their education and training in Job Corps. Support service volunteers make phone calls from their homes to offer information to the young women about resources to help them find employment, housing, childcare. Community research volunteers gather details about the services available in their community and compile the information that will be distributed to students.

VOTER INFORMATION

You can register to vote by mail. Call the County Registrar and ask to be sent a registration card. Postage is free. You may also register to vote at your local DMV office. You must re-register if you have changed your name, address, or party affiliation. For information concerning registration, contact either the City Clerk or the County Registrar. If you did not receive your election materials (sample ballot, absentee ballot, etc.), or if you want to complain about a polling place, call the agency in charge of the election.

Government Agencies

City Clerk (City).....(213) 485-3581

Elections Division **www.lacity.org/clk/index.htm**
700 East Temple Street, Suite B-23, Los Angeles 90012

638 South Beacon Street, Room 211(310) 732-4537
San Pedro 90731

The City manages the Municipal, Board of Education, and Community College Board of Trustees elections, which are usually held in April and June of odd-numbered years.

Registrar of Voters (County)(800) 481-8683

12400 Imperial Highway, Norwalk 90022 (562) 462-2748

The County conducts the state and federal elections, which are held in even-numbered years.

Political Organizations

American Independent Party.....(818) 340-3672
P.O. Box 10763, Canoga Park 91309

Democratic State Central Committee(916) 442-5707
911 20th Street, Sacramento 95814 **www.lacdp.org**

County Democratic Central Committee(213) 382-0063
501 Shatto Place, Suite 410 **www.lacdp.org**
Los Angeles 90020

Green Party of California.....(310) 314-7336
P.O. Box 5631, Santa Monica 90409 **www.greens.org**

Libertarian Party of Los Angeles County.....(818) 980-1233
P.O. Box 42514, Los Angeles 90050 **www.ca.lp.org**

Reform Party.....(714) 731-1311
P.O. Box 1914, Tustin 92781 **www.reformparty.org**

Republican State Central Committee(818) 841-5210
1903 West Magnolia Blvd. **www.cagop.org**
Burbank 91506

Republican Party of L.A. County.....(626) 457-9898
2550 West Main Street, Suite 207 **www.cagop.org**
Alhambra 91801

Non-Partisan Political Information

The Democracy Network **www.democracynet.org**

Created by the Los Angeles-based Center for Governmental Studies, this non-profit web site provides unbiased, comprehensive election information as well as other political information that may be beneficial to residents of Los Angeles. The site also offers chat rooms and bulletin boards where ideas may be exchanged and online polls taken.

League of Women Voters.....(323) 939-3535
6030 Wilshire Blvd., Suite 301, Los Angeles 90036

National Political Index..... **www.politicalindex.com**

If it has anything to do with politics, you will probably find it here. This site has more than 3,500 links to political web sites, including those of elected officials and candidates at all levels. Connect with activists, academicians, newsgroups, government agencies, think tanks, and others. You can also keep up on the latest issues, track legislation, and read related articles. You can also browse political humor links or the political games and simulations.

Project Vote Smart..... **www.vote-smart.org**

Former presidents Gerald Ford and Jimmy Carter founded this non-profit organization to provide nonpartisan political information. You can check to see how each member of Congress voted on a particular issue, how much money people contributed to federal campaigns, as well as historical material and political humor.

Thomas-Legislative Information on the Internet

www.thomas.loc.gov/home/thomas2.html

This site lets researchers analyze pending legislation and voting records. Topics include the text and summaries of pending bills, *Congressional Record*, House and Senate Committee information, historical documents, and links to various government resources.

WOMEN’S SERVICES

Government Agencies

Commission on the Status of Women (City) (213) 485-6533
200 North Main Street, City Hall East Fax: (213) 485-1284
Room 700, Los Angeles 90012

Works to assure all women the opportunity for full and equal participation within the City and promotes the general welfare of women throughout the greater Los Angeles area. Prints a quarterly newsletter, survival cards for women, and a directory of women’s organizations.

Commission on Women (County) (213) 974-1455
500 West Temple Street, Room 383, Los Angeles 90012

Coordinates women’s political groups, advocates legislation, and investigates discrimination against women.

Commission on the Status of Women (State) (916) 445-3173
1303 “J” Street, Suite 400 **www.statusofwomen.ca.gov**
Sacramento 95814

Private Non-Profit Organizations

Hadassah Southern California (818) 783-3488
17609 Ventura Blvd., Suite 304, Encino 91316 (818) 783-0459

An organization of women committed to promoting volunteerism and social action. Offers local programming to advocate for all women’s health issues, promotes literacy and education, encourages social action, and ensures Jewish growth and continuity.

National Council of Jewish Women..... (323) 651-2930
543 North Fairfax Ave., Los Angeles 90036

National Organization for Women (NOW) (310) 312-1185
A non-profit civil rights organization for women. Makes attorney referrals for social service needs. Most of their work is at the legislative level.

Nine to Five Los Angeles Working Women (800) 522-0925
430 West Peachtree Street, Suite 610, Atlanta, GA 30309

Membership organization dedicated to winning rights and respect for office workers through education and action programs.

Referrals to Los Angeles offices and caseworkers are available on a case-by-case basis.

Women For:(310) 657-7411
8913 West Olympic Blvd., Beverly Hills 90211-3552

Dedicated to the advancement of human and civil rights, the improvement of education, the advancement of peace, and the preservation of natural resources.

Women of Los Angeles.....(310) 446-8057
P.O. Box 241682, Los Angeles 90024

Non-partisan networking group affiliated with Women of Washington, based in Washington DC. Provides monthly forums on a broad range of topics, to exchange ideas, support the community, and help each other personally and professionally.

YWCA/Greater Los Angeles(213) 365-2991
3345 Wilshire Blvd., Suite 300, Los Angeles 90010

437 West 9th Street.....(310) 547-0831
San Pedro 90731-3281

Childcare, summer and holiday day camps, youth diversion programs and clubs, literacy, ESL, tutoring, parenting classes. Women Helping Women, employment preparation seminar, sexual assault crisis program, breast and cervical cancer screening. Mon-Fri 8:30 a.m.-5 p.m. Staff also speaks Farsi, Spanish, and Korean.

Employment

Career Planning Center(310) 273-6633
1623 South La Cienega Blvd., Los Angeles 90035

Offers vocational counseling, and resume development.

Korean Business/Professional Women.....(213) 384-4356
3144 West Olympic Blvd., Los Angeles 90006

Korean business women's group, monthly meetings, networking assistance with finding resources. Mon-Fri 11 a.m.-6 p.m.

Women's Referral Service/Yellow Pages.....(818) 995-6646
13547 Ventura Blvd., Room 374, Sherman Oaks 91423

Provides information and referrals for professional women.

Women at Work(626) 796-6870
50 North Hill Ave., Suite 300, Pasadena 91106

Provides job listings, employment resources, computer classes, and low-cost workshops on career choices. Special free programs for single parents, displaced homemakers. Counseling and testing for a fee. Bilingual staff. Mon, Tues, Thurs 10 a.m.-4 p.m., Weds 10 a.m.-7 p.m.

Also see the "Employment" section.

Health Care

Alcoholism Center for Women(213) 381-8500

11147 South Alvarado Street, Los Angeles 90006

Offers services for women with alcohol-related problems.

Cedars-Sinai Ambulatory Medical Clinic.....(310) 423-5000

8700 Beverly Blvd., Street Level North Tower, Los Angeles 90048

Appointment required. Medi-Cal and some private insurance are accepted.

Sweet Success.....(310) 222-3651

1124 West Carson Street, Suite L-5, Torrance 90502

Referral service for outpatient based comprehensive diabetes and pregnancy education program, designed to improve pregnancy outcome for women with overt diabetes before conception and women who develop gestational diabetes. Support team works with physicians, community programs and other service providers.

Also see the “**Health Services**” section.

Lesbian/Gay Services

Gay and Lesbian Center.....(213) 993-7400

1625 North Schrader Blvd.

www.gay-lesbian-center.org

Hollywood 90028

The world's largest gay and lesbian organization and a leading HIV/AIDS care provider, welcoming more than 15,000 visits from ethnically diverse youth and adults each month. A powerful non-profit force for gay and lesbian civil rights and home to a wide array of free or low-cost health, legal, employment, educational, cultural and social programs designed especially for gay men and lesbians.

Southern California Women for Understanding..(805) 644-7298

Lesbian educational membership organization with chapters throughout Southern California. Provides support, information and referrals.

Violence Against Women

If you are in immediate danger, call 911 or your local police station. The City of Los Angeles, the LAPD, and the District Attorney’s Office have a zero tolerance domestic violence policy and will aggressively fight abuse of women and children. If you do not wish to involve the police, and are seeking shelter, counseling, emergency services, or other forms of support and advocacy the following numbers can help.

Government Agencies

Battered Women Hotlines (State).....(800) 548-2722

Quick access to counselors, shelters, and other legal services.

Board of Control (State).....(800) 777-9229

Victims of Crime Program (916) 327-2933

P.O Box 3036, Sacramento 95812-3036 (916) 322-4426

If you are a victim of a crime of violence which occurred in California (or were a California resident victimized outside of the state) and you cooperated with the police investigation of the crime, you may apply to the state for compensation for qualifying unreimbursed expenses. Local victim/witness centers can help file. Bilingual staff. Mon-Fri 7:30 a.m.-4:45 p.m.

Private Non-Profit Organizations

Los Angeles Commission on Assaults.....(213) 955-9090

Against Women Crisis Hotline: (310) 392-8381

605 West Olympic Blvd., Suite 400 TDD: (213) 955-9095

Los Angeles 90015

Provides 24-hour rape and battering hotline offering crisis intervention to survivors of sexual assault and domestic violence; produces "Survivor" booklet on sexual assault, training for medical and law enforcement personnel. Community education and media consultation. Offers face-to-face and group counseling. Accompaniment and advocacy to hospitals, law enforcement, teen relationship violence prevention workshops in schools and community groups. Crisis intervention and prevention services for the deaf and disabled. Self-defense classes for women, modified self-defense for persons with disabilities, and personal security awareness training to businesses, public agencies. Mon-Fri 9 a.m.-5 p.m. Call for appointment. Bilingual staff.

Rape Treatment Center..... 24-hour Emergency: (310) 319-4000

1250 16th Street, Santa Monica 90404

Provides services for victims who have been raped or sexually abused. Emergency medical care, short- and long-term individual, group and family counseling, court accompaniment, community education and professional training. 24-hour medical care and crisis intervention. Mon-Fri 8 a.m.-5 p.m. Must be a victim of sexual assault. Walk-in for medical emergency. Free.

YWCA WINGS 24-hours: (626) 967-0658

P.O. Box 1464, West Covina 91793

Offers information and referrals, emergency food and shelter, counseling, advocacy, clothing, and other services for women victims of domestic violence, and their children (up to age 18).

Also see “Children’s Services,” “Counseling,” “Mental Health Services,” “Legal Services,” “Police/Crime” sections.

YOUTH SERVICES

Government Agencies

Probation Department/Asian Gang

Unit (County).....(323) 780-2127

144 South Fetterly Ave., Los Angeles 90022

Strives to ease negative effects of gang activity by supervision of probationers, networking with schools, community and parents in prevention efforts, and working with other justice partners. Works closely with community counseling and service agencies.

Probation Department/School Crime

Suppression Program (County)(310) 222-2665

3221 Torrance Blvd., Torrance 90503

Address serious problems of violence, gang activity, vandalism and truancy that have disrupted the academic process on high school campuses in Los Angeles County. Deputy officers placed at over 20 area high schools.

Probation Department/Specialized Gang

Suppression Program (County)(323) 780-2125

144 South Fetterly Ave., Los Angeles 90022

Goal is to protect community through activities geared to enhance readjustment to society. Deputies visit homes, school, work places in an effort to deter gang activity.

Private Non-Profit Organizations

All Peoples Christian Center(213) 747-6357

822 East 20th Street, Los Angeles 90011

After-school youth program for ages 6-18 years. Family social work services, counseling, crisis intervention and parenting classes. Gang prevention program for middle-school youth. Mon-Thurs 7 a.m.-8:30 p.m., Fri 7 a.m.-6 p.m.

Asian American Drug Abuse Program.....(323) 292-9796

Boys and Girls Club/Challengers(323) 971-6161

5029 South Vermont Ave., Los Angeles 90037

A delinquency prevention youth organization which promotes the optimal social development of youth 6-17 years. Providing constructive and positive alternatives to alienation and juvenile delinquency, comprehensive program of personal and educational development, cultural enrichment, citizenship and leadership,

parental involvement, health and physical education, outdoor and environmental education and social recreations. Mon-Fri 7:30 a.m.-7 p.m. \$36 annual membership fee.

California Athletic Commission.....(916) 263-2195
1424 Howe Ave., Suite 33, Sacramento 95825

Child Find of America, Inc......(800) 426-5678
P.O. Box 277, New Paltz, NY 12561 (800) I-AM-LOST

Registers and helps locate missing children. Helps to recover parentally abducted children through mediation, and prevent parental abduction through mediation via the A-WAY-OUT line. Disseminates photos of missing children, safety information, safety videos, and sponsors National Missing Children's Day. Mon-Fri 6 a.m.-2 p.m. Must be under 18 to qualify for registration.

Children of the Night.....(818) 908-4474
14530 Sylvan Street 24-hour Hotline: (800) 551-1300
Van Nuys 91411

Assists male and female prostitutes and those involved in pornography, ages 11 through 17. Services include social programs, housing referrals, job search skills, reunification with families, and separation from street life. Free.

Find the Children (310) 477-6721
11811 West Olympic Blvd., Suite 107, Los Angeles 90064

Dedicated to the prevention and recovery of missing and abducted children. Services include photo and flyer distribution, contact with law enforcement, safety materials, school safety programs, community outreach programs and referrals.

Gang and Drug Prevention Foundation.....(310) 441-7323
2265 Westwood Blvd., Suite 7, Los Angeles 90064

Support services for teens, counseling and job training. Mon-Sun 9 a.m.-9 p.m. Free.

Job Corps Information Hotline.....Women: (213) 747-1783
217 West 11th Street Men: (310) 670-0711
Los Angeles 90015

Vocational training for youth ages 16-24 from low-income families. Dormitory facilities for women (housing, food, health care, etc.) Free for eligible participants. Mon-Fri 9 a.m.-5 p.m.

Juvenile Justice Clearinghouse.....(800) 638-8736
National Criminal Justice Reference Service
P.O. Box 6000, Rockville, MD 20849-6000

Collects and disseminates information on all aspects of juvenile justice, delinquency prevention, missing children, gang prevention and intervention. Provides bibliographies, documents, custom searches, conference support, training support and referrals.

L.A. Technology Center.....(323) 732-0153

3721 West Washington Blvd., Los Angeles 90018

Drop-out recovery for high school youth ages 15-18. High school diploma can be earned through GED and vocational training. Childcare available for infants one year and up.

L.A. Theatre Works.....(310) 827-0808

Arts and Children Program

681 Venice Blvd., Venice 90291

In conjunction with L.A. County Office of Education and L.A. County Probation Dept, this program teaches visual, literature and performing arts to juveniles in court, youngsters on probation in alternative education sites, community schools and at community based sites. Mon-Fri 10 a.m.-6p.m. Bilingual staff.

Mad Dads.....(323) 290-7111

3856 West Martin Luther King Jr. Blvd., Los Angeles 90008

Volunteer group of men concerned about drugs and social disorder, who are trying to encourage safe streets through positive neighborhood activities, street patrol, pregnancy prevention program, anti-gang program, etc. Mon-Fri 8 a.m.-5 p.m.

Sey Yes, Inc......(323) 766-9660

4103 West Adams Blvd., Los Angeles 90018

Provides gang diversion, crisis intervention, recreational activities for youth, counseling, and youth employment assistance.

Tattoo Removal/King-Drew Medical Center.....(310) 668-4205

12021 South Wilmington Ave., Suite 4I, Los Angeles 90059

Dermatology Clinic offers tattoo removal for those with a medical card. If youth is under 18, parent must apply in person for a medical card before scheduling appointment by phone.

Tattoo Removal Program.....(800) 526-1254

1848 East 1st Street, Los Angeles 90033

Program developed by a pastor in East Los Angeles, Father Greg Boyle. One doctor at White Memorial Hospital performs laser treatment on a pro bono basis. Intake hours are Tues 9 a.m.-11 a.m.

Teen Line (Main Office).....(310) 855-3401

Cedars-Sinai Medical Center

Hotline: (310) 855-HOPE

8730 Alden Drive, Suite C301, Los Angeles 90048

Trained teen-age volunteers listen and offer support on a full range of emotional issues. Hotline open 6 p.m.-10 p.m.

Youth Crisis Hotline24-hour: (800) 448-4663

P.O. Box 178408, San Diego 92177

(619) 292-5683

Long-term residential program for homeless and runaway women between the ages of 15 and 18.

Also see **“Counseling,” “Disabled Services,” “Employment,” “Health Services,”** and **“Mental Health Services”** sections.

EMERGENCY PHONE NUMBERS

In an emergency, when you need the help of the Police, the Fire Department, or the Paramedics, dial 911 and help will be dispatched at once.

QUICK REFERENCE NUMBERS AND HOTLINES

Abandoned Shopping Cart Pick Up	(800) 252-4613
Abandoned Vehicles On Private Property	(888)LA4-BUILD
Abandoned Vehicles On Public Property	(800) ABANDON
Abandoned Waste	(800) 974-9794
AIDS	(800) 922-AIDS
Alcoholics Anonymous	(818) 988-3001
Anti-Drug Hotline	(800) 662-2878
Battered Women	(818) 887-6589
Bee Infestation	(800) 233-9279
Billboards	(888) LA4-BUILD
Bulky Item Pick Up	(800) 773-2489
Cable Company Complaints	(213) 485-2751
Cancer Counseling	(800) 4-CANCER (800)ACS-2345
Catch Basin Cleaning	(800) 974-9794
Child Abuse	(800) 540-4000
Child Find of America, Inc.	(800)426-5678 (800) I-AM-LOST
Children of the Night	(818) 908-4474 (800) 551-1300
City Attorney	(213) 485-4515
Cocaine Anonymous	(310) 216-4444
Community Development Dept.	(213) 485-6782
Community Helpline, Inc.	(310) 524-2525
Consumer Affairs	(800) 952-5210
Convention Center	(213) 741-1151
Council Meetings (public phone line)	(213) 621-CITY
Crime (to report a crime)	(800) 78-CRIME
Crisis Intervention/ Suicide Prevention	(877) 727-4747
CSUN Helpline	(818) 349-HELP

Dare America	(800) 223-DARE
Dead Animal Pick Up	(800) 773-2489
Drug tip (anonymous)	(800) 662-BUST
DWP Hotline	(800) DIAL-DWP
Earthquake Disaster Preparedness	(213) 485-PREP
Electrical Emergencies	(800) 821-5278
Employment Information (City)	(213) 847-9424
Ethics Commission	(800) 824-4825
Flood Zone Information	(800) 974-9794
Food Stamp Information	(213) 744-5611
Gamblers Anonymous	(323) 260-4657
Gas Leaks	(800) 427-2200
Graffiti on Public/Private Property	(818) SPARKLE
Homeless Services Referral	(213) 683-3333
Homework Hotline	(800) 527-8839
Household Hazardous Waste Hotline	(800) 98-TOXIC
Housing Authority	(213) 252-2500
Housing Discrimination	(213) HOUSING
Illegal Dumping of Household Hazardous Waste	(800) 974-9794
Info Line (Social Service referrals)	(800) 339-6993 (800) 660-4026
Leaf Blower Complaints	(800) 996-CITY
Medicare Telephone Hotline	(800) 638-6833
Missed Trash Pick Up	(800) 773-2489
Narcotics Anonymous	(818) 997-3822
Pacific/Asian Family Crisis Line	(213) 653-4042
Poison	(213) 222-3212
Polluting Vehicles	(800)CUT-SMOG
Potholes in Street	(213) 485-5661
Problem Street Lights	(818) 994-LITE
Rape Crisis/ Domestic Violence	(213) 626-3393 (310) 392-8381
Recycling Information Centers	(800) 553-2962
Recycling Program	(800) 773-2489
Red Cross	(818) 376-1700 (213) 739-5200
Rent Control	(800) 994-4444
Sewer Leaks	(213) 485-9371
Sewer Service Charge	(800) 540-0952
Sidewalk Vending	(800) 6-VENDOR
Smog Violation	(800)CUT-SMOG
Solid Resources Citywide	(213) 847-1444

Recycling Division	
Storm Drain Spills	(800) 974-9794
Street Clearance	(213) 485-5661
Street Lighting	(800) 303-5267
Suicide Prevention	(877) 727-4747
Toxic Dumping	(800) 69-TOXIC
Transportation (Metro Information)	(213) 626-4455
Trash Pick Up Department of Sanitation	(800) 404-4487
Tree Trimming	(800) 996-CITY
Trees in Wires	(800) 821-5279
Tunnels Cleaned	(800) 996-CITY
Waste Alert Hotline	(800) 69-TOXIC
Water and Power	(818) 909-3000 (800) DIAL DWP
Whistle Blower/Complaint Program	(800) 824-4825
Youth Runaway	(800) 225-4325

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